

2013 Course Enrolment Guide

Southern Cross Business School

Postgraduate Masters, Graduate Diploma
and Certificate Business and IT Courses

Southern Cross Business School
Locked Mail Bag 4, Coolangatta QLD4225
Phone: +61 7 5506 9364
Freecall: 1800 626 481 (Student Services) OR 1800 111 890 (Distance Education)
Fax: +61 7 5506 9301
Email: studypgbusiness@scu.edu.au
Web: www.scu.edu.au/business-school

Published October 2012

Welcome

Welcome to Southern Cross University's Masters, Graduate Diploma and Graduate Certificate Programs with the Southern Cross Business School. Our Mission is to develop skilled and ethical business graduates with a global perspective, through excellent teaching and rigorous research. Our academic and administrative staff are committed to assisting you with your academic, personal and professional growth. Our academics combine extensive industry experience with intellectual rigor to bring units and courses to you that are focused on contemporary issues.

Southern Cross Business School has an active research program with a focus on regional economic development, corporate governance, human resources, leadership, entrepreneurship, organisational change and information systems. We also aim to constantly improve our students learning experience by blending the best aspects of on-line delivery with personal interaction.

A Masters degree can be a significant step in enhancing your understanding of how organizations engage within ever more complex environments. Technological change, for example, means that the fundamental processes that drove communication within organisations and with their various publics has radically altered. This change is fundamental and far reaching and most organizations are grappling with the implications of managing staff, engaging with customers and interacting with markets in an environment where information dissemination is critical to knowledge creation and strategic advantage.

At any time please ensure you seek assistance if you are having problems navigating administrative processes or with your units of study. If you are experiencing difficulties with your study plan, require assistance choosing units or have study-related questions, please contact the Student Support Team (refer to School Contacts located later in Part One of this guide).

For difficulties accessing or navigating Student Self management (SSM), or enrolling in units, please contact the Enrolments Team in Student Services as listed later in Part Two of this guide.

Best wishes with your studies!

Professor Stephen Kelly

BAdmin(Griff), MBus(SCU), PhD(SCU)

Head of School, Southern Cross Business School

Contents

How to use this guide	v
Part One: Course and Enrolment Information	1.1
Abbreviations used in this guide.....	1.1
Courses overview.....	1.2
2013 Course Rules.....	1.2
Unit descriptions.....	1.2
Unit availability	1.3
Schedule of Units.....	1.3
Requisites.....	1.3
Study mode and location.....	1.3
Study load	1.4
Full-time study load	1.4
Part-time study load	1.4
Candidature period guide	1.4
Choose units to study.....	1.4
Which units?.....	1.4
Core Units.....	1.4
Elective Units	1.4
Graduate Diploma in Information Technology.....	1.5
Career opportunities	1.5
Professional recognition.....	1.5
Specific Award Rules.....	1.5
GDIT course structure	1.6
GDIT Study Plan Work Sheet.....	1.6
Career opportunities	1.7
Professional recognition.....	1.7
Specific Award Rules.....	1.7
MBA course structure.....	1.10
MBA Study Plan Work Sheet	1.10
Master (Grad Dip, Grad Cert) of Human Resources and Organisational Development.....	1.12
Career Opportunities.....	1.12
Professional recognition.....	1.12
Specific Award Rules.....	1.12
MHROD course structure.....	1.15
MHROD Study Plan Work Sheet.....	1.15
Master (Grad Dip, Grad Cert) of International Sport Management.....	1.16

Career opportunities	1.16
Specific Award Rules	1.16
MISM course structure	1.18
MISM Study Plan Work Sheet	1.18
Career opportunities	1.19
Professional recognition	1.19
Specific Award Rules	1.19
MPA course structure	1.21
MPA Study Plan Work Sheet	1.21
My Study Plan	1.22
Enrol in units using My Enrolment	1.26
Pay Unit Fees	1.26
FEE-HELP loan	1.26
Fee refunds	1.27
Orientation	1.27
Study materials despatch	1.27
How to speed things up	1.27
Other important information	1.28
MySCU Webmail (the SCU student's email account)	1.28
Requirements for studying via Distance Education	1.28
Postgraduate professional recognition	1.29
Early exit	1.29
Frequently asked questions	1.29
School contacts	1.30
Student Liaison Team	1.30
Academic staff	1.31
Part Two: Administrative and General Information	2.1
Fees	2.1
Other related costs	2.3
Income support and the Three-Session Teaching Calendar	2.3
Advantages of studying in Session 3	2.4
Study load for International onshore students	2.4
Census dates	2.5
Commonwealth Assistance Notices (CAN)	2.5
Final date to enrol in unit/s	2.6
Deferring studies	2.6
Advanced standing – recognition of prior work or study	2.6
Class timetabling	2.8
Class registration	2.8

Leave of absence	2.9
Variation to enrolment	2.9
Withdrawing from a course or unit	2.9
Cross-institutional studies	2.10
Course transfer.....	2.11
Further information about enrolment issues.....	2.11
MySCU.....	2.11
Textbooks	2.13
Study materials and Books of Readings.....	2.14
Turnitin.....	2.15
Orientation and transition.....	2.15
Beat The Stress Week	2.15
Student Health and Support Services	2.15
Indigenous Australian Student Support.....	2.16
University Library	2.16
Academic Skills Development	2.17
Services for distance education students.....	2.17
Information technology support	2.17
Early engagement and intervention support.....	2.18
Examinations	2.18
Special consideration/special examination	2.19
Grades and academic standing.....	2.20
Staying in touch with SCU	2.20
Complaints @ SCU.....	2.21
General information.....	2.22
Key dates for 2013.....	2.22
Useful University websites	2.23
Getting started	2.23
About the University.....	2.24
Schools and Colleges.....	2.24
Southern Cross University Orientation Program.....	2.25

How to use this guide

This course enrolment guide has been developed to assist students with unit selection, to facilitate online enrolment and provide advice about important contacts, resources and support services available. It is also a valuable resource containing easily referenced material that no student should be without.

- **Part One** contains course-specific information and sets out the structure of the course, maps suggested or compulsory unit progressions and shows specialisation sequences per study period, if applicable.
- **Part Two** provides helpful information in relation to important dates, useful websites and relevant administrative information including the contact details of specialist staff within the University who are available to assist with specific enquiries.

What to do next

1. Visit the [Getting Started](#) website. This site contains the steps needed to:
 - gain access to [My Enrolment](#)
 - check student details
 - accept an offer
 - choose a payment option
 - gain access to [MySCU](#) and [SCU webmail](#).
2. **Print or download this Course Enrolment Guide** and retain it for reference throughout the duration of the course.
3. Choose units to study using the course structure and unit information provided in this Course Enrolment Guide. Remember to:
 - read this guide carefully as it will recommend units for enrolment in each study period
 - choose units for each Session or Trimester within the academic year and understand where those units fit into the course structure
 - consider using Session 3 (an optional study period) to spread study load, dedicate time to studying units that might need a concentrated effort, or fast track and complete studies earlier.
4. Enrol in units for the **whole year** using [My Enrolment](#).
Enrolment for 2013 opens on 2 October 2012. Students will receive a notification advising that enrolment is open in their SCU Webmail account. Look out for this email and enrol early.
SCU requires students to plan their studies in advance and enrol in units for the full academic year. Students self manage their enrolment online in My Enrolment and can change enrolled units, add more units or withdraw from units up until the start of each study period.
5. Check the census date for each unit using [My Enrolment](#).
Each unit of study (subject) has a census date that is the day upon which a student's enrolment for unit(s) in the study period becomes final. After the census date a student cannot enrol or withdraw from units without financial and/or academic liability.
Census dates can be found in *My Enrolment* under *Study Plans* then *Current Enrolment Including Census Date*.
6. Access the School Student Centre and Unit Learning Site(s) in [MySCU](#).
A Unit Learning Site is generated for every unit in which a student has an official enrolment.

One week before the start of each study period, the Unit Learning Sites will open. Inside the Unit Learning Site students will find the **Unit Information Guide** and **Study Guide**. It is very important students visit this site regularly – SCU recommends students visit every day during the study period.

7. Check the [Class Timetable](#).
Internal students will need to check the class timetable to find out when classes have been scheduled for the activities that have been planned for the on-campus units in which they are enrolled.
8. Register for on-campus classes online through [My Enrolment](#):
 - Students who enrol in any on-campus units (internal mode), should attend the scheduled on campus classes for the activities listed in the class timetable.
 - Session students must check the [class timetable](#) to see whether they need to register into any classes. Classes fill up quickly so register early. Students will receive an email in their SCU Webmail account to advise when registration will open.
 - Trimester students do not register into classes as there is usually only one class to attend.
 - Distance education (university-wide; external mode) and online students do not need to attend classes and will find all the information to start studying in their Unit Learning Site(s).
9. Once students are admitted to their course, enrolled in units and registered into classes, they are ready to start studying. SCU recommends students now visit the [Orientation](#) website to find out about scheduled activities, sporting facilities, mentors, counselling services and lots more.

Need assistance?

For assistance with My Enrolment refer to:

- the [Demonstration Guides](#) located on the Student Enrolment and Support Services site; or
- contact Student Services on 1800 626 481; or
- email enrol@scu.edu.au

For assistance with course structure and study plan advice, students should contact the School Student Liaison and Support Team. Contact details are listed at the end of Part One in this guide.

Welcome to SCU! We hope you enjoy your studies. Remember, staff are here to help, so don't be afraid to contact us.

[Important notice](#)

A student's course is governed by the Award Rules for the year in which they commenced study. It is important students become familiar with the Award Rules for their course, which can be found in the [Student Handbook](#).

If a student is unable to adhere to the structure in place when study commenced, they must consult with a School Student Liaison Officer.

The information contained in this guide is correct at the date of publication. This guide is revised each year.

Course and Enrolment Information

Please read the 'How to use this guide, on pages v and vi. Students are also advised to use the recommended study plan and unit progression information in this guide to plan their studies for the entire year and before enrolling, consult the Postgraduate [Schedule of Units](#) (SOU) for current unit availability, requisites and enrolment conditions.

This Course Enrolment Guide (CEG) applies to students that are commencing study in 2013. Continuing students, particularly those that are nearing course completion, should adhere to the course structure of the year they commenced study, which is detailed in that year's Student Handbook – see the [Student Handbook Archive](#).

Students who have been awarded advanced standing may need to follow a non-standard study plan dependent on the availability of units. If this is the case, please contact the Student Liaison Team for study plan assistance (refer to 'School Contacts' located later in Part One of this guide). When contacting the Student Liaison Team, please provide student full name, student ID number and any other necessary details such as major preference.

Abbreviations used in this guide

AS	advanced standing = credit = credit transfer = exemption	SCBS	Southern Cross Business School
CEG	Course Enrolment Guide	SCU	Southern Cross University
CIS	Cross-Institutional Study	SG	Study Guide
EXT	External = University Wide = distance education = correspondence	SOU	Schedule of Units
GPA	Grade Point Average	SLT	Student Liaison Team
LOA	Leave of Absence	UIG	Unit Information Guide
ONL	Online	UW	University Wide

Courses overview

The postgraduate courses offered by the Southern Cross Business School (SCBS) and detailed in this guide are generally for professional people looking for advanced management skills and innovative business insight:

	Distance	Lismore	Coffs Harbour	Tweed Heads - Riverside
Graduate Diploma in Information Technology ^{^ S}	*		*	
Master (Advanced, Grad Dip, Grad Cert) of Business Administration ^{^ T}	*			*
Master (Grad Dip, Grad Cert) of Human Resources and Organisational Development ^{^ T}	*			
Master (Grad Dip, Grad Cert) of International Sport Management ^{^ T}	*			
Master (Grad Dip, Grad Cert) of Professional Accounting ^{^ T}	*			*
Doctor of Business Administration ^{^ T}	*			*

Key

[^] = Full fee paying (FEE-HELP may be available to eligible students)

^T = Available for January (Tri A), May (Tri B) and September (Tri C) intake

^S = Available for February (Session 1), June (Session 2) intake

* = Refer to Schedule of Units (SOU) for specific availabilities

2013 Course Rules

Although each course is outlined in this guide students who are commencing their studies are advised to consult the 2013 [Student Handbook](#) for Specific Award Rules that apply to each course and for General Rules Relating to Awards.

The handbook is updated annually, with versions from prior years available for continuing students via the [Student Handbook Archive](#).

Guided by the course rules, it is important to map a study plan early to ensure that the units planned are viable in terms of availability, requisites being met and course requirements being satisfied.

Students should refer to the 'Course structure', 'Schedule of Units' (SOU) and, 'My study plan', sections of this guide to prepare their study plan. Please use the blank 'My Study Plan', located later in Part One of this guide, to map out an overall study sequence for the entire academic year.

The SCBS Student Liaison Team is available to check student's study plans if required.

Unit descriptions

To find out more about the units available to study at SCU during any study period, visit the SCU 2013 [Units Search](#) where students may search for units (subjects) by name, code, school or location. Once a unit or list of units has been retrieved, click on the unit name to see a brief description of the unit.

Descriptions of the units offered for study by SCBS are also available from [Document Downloads](#).

Unit availability

As the unit availabilities may change from study period to study period, students are advised to refer to the [Schedule of Units](#) for the most up to date availability and requisite information.

Schedule of Units

The [Schedule of Units](#) lists, alphabetically by unit name, all units planned to be taught at SCU in a particular study period, including:

- the unit code;
- the school code;
- the study mode (how the unit is offered). For example Internal - is a lecture-based course of study at a physical campus location, External (EXT), also called distance education or study via correspondence, is an externally delivered course of study which is typically web enhanced and On Line (ONL) is a course of study delivered exclusively on-line.
- Unit availability (where the unit is offered). For example, Internal units may be offered at Coffs Harbour, Tweed Heads - Riverside, External);
- non-standard credit points; and
- any requisite (pre, co and anti) conditions of study and enrolment restrictions.

There is a Schedule of Units for each study period (Trimester and Session) and separate schedules for Undergraduate and Postgraduate units. Please note that you are enrolling in Postgraduate units offered over Trimesters A, B and C. Each Trimester is of 15 weeks duration and includes a preparation period prior to final exams.

Please check the first three pages of the SOU for availability codes, school codes (SCBS code is 41) and definitions used throughout the SOU.

Requisites

If a proposed unit has a pre-requisite (pre-req), it means the pre-req must be completed prior to undertaking the proposed unit. A pre-req is usually a fundamental unit or units and/or a certain number of Credit Points might be required before undertaking a more advanced unit.

If a proposed unit has a co-requisite (co-req), it means that the co-req can be completed concurrently with the proposed unit. They are usually complementary units, which are useful to be studied at the same time.

If a proposed unit has an anti-requisite (anti-req) the proposed unit cannot be undertaken if the anti-req has been completed. They are usually units which are the same or similar in content.

Study mode and location

The mode of study (internal, external and online) relates to the unit and not the student. As such, students can study a combination of modes in any study period. This is useful where timetable clashes, work commitments or personal changes occur. Students should be careful to select the correct study mode and location via the SOU.

In the SOU, students studying by distance are 'external mode' and will use the location called 'University Wide'. Students studying on-campus are 'internal mode' and will use the location of their campus, for example Tweed Heads - Riverside (THR).

Study load

A student's study load can be either full-time or part-time and is not related or dependent on the study mode, however, the study load does have a bearing on unit selection and the pace of progression. Choose one or two units in a study period for a part-time load, or three or four units in a study period for a full time load. Each single weighted unit requires an average time commitment of up to 150 learning hours or 10-12 hours per week. This is a general guide only. Students may find the commitment required to be less.

Full-time study load

A typical full-time study load would consist of three to four units per study period. This is a commitment of 30 to 46 hours per week. Students who are unsure of their available study time should initially opt to study less units.

Part-time study load

A typical part-time study load would consist of one or two units per study period.

Candidature period guide

This is the time frame in which students must finish their study.

- A 16 unit award has a candidature period of not more than 6 years - Master of Professional Accounting
- A 12 unit award has a candidature period of not more than 5 years
- An 8 unit award has a candidature period of not more than 3 years - Graduate Diploma
- A 4 unit award has a candidature period of not more than 2 years - Graduate Certificate

Choose units to study

Students should use the following sections of this Course Enrolment Guide as they apply to their particular course to:

- choose the units they wish to study in each study period, for the whole year;
- determine where those units fit into the course structure;
- check the availability and requisite information of each unit using the Schedule of Units available at <http://www.scu.edu.au/scheduleofunits>.

Which units?

Courses may have compulsory Core Units (from Part A) and Elective Units (from Part B) to choose from.

Core Units

If a student's course structure has compulsory Core Units, all Core Units do not have to be completed before electives are undertaken.

Elective Units

Elective Units allow students to build a study plan specifically for their individual needs. For example, if undertaking the Master of Business Administration (MBA), students may choose six Elective Units from the different management areas to create a well-rounded generalist MBA, or may prefer to specialise in an area of special interest.

Graduate Diploma in Information Technology

The Graduate Diploma in Information Technology (GDIT) provides a pathway for Bachelor level graduates, from areas other than computing, to gain a qualification in Information and Communications Technology (ICT). This course equips students with the required skills to enter the ICT industry and is designed to be the equivalent of an ICT major in an Australian degree program. This course will also prepare students for entry into Masters level coursework degrees within the ICT discipline.

The course is available internally at Coffs Harbour campus and externally, via distance education.

The GDIT is generally completed in 1 year full-time or 2 years part-time. There are three sessions each year. Sessions 1 and 2 are compulsory. However, Session 3 is optional, is only available externally, but can be used to:

- repeat failed units
- fast-track the course to complete studies earlier
- balance study, work, family and social commitments throughout the year by spreading the annual study load over three sessions.

Advanced standing is not normally granted for this course. However, students may apply to have a unit substituted with another appropriate unit based on previous study or work experience.

Career opportunities

Typically, Information Technology graduates gain employment in both the public and private sectors. Some graduates choose to start their own enterprise after completing the course.

Professional recognition

The GDIT is accredited by the Australian Computer Society.

Specific Award Rules

See the University's [Rules Relating to Awards](#), in conjunction with the Specific Award Rules listed in the Student Handbook and below:

4.1 Qualification for Admission

As an alternative to Rule 2.3(a) of the University's Rules Relating to Awards, applicants for admission to candidature may be admitted if they can demonstrate academic or professional standing considered by the School Board to be equivalent to the requirements of Rule 2.3(a).

4.2 Requirements for an Award

To be eligible for the award of Graduate Diploma of Technology a candidate shall successfully complete eight (8) units comprising:

- a. four (4) units selected from Part A of the Schedule of Units; and
- b. four (4) units selected from Part B of the Schedule of Units.

4.3 Advanced Standing

A candidate who has completed any of the units listed in Part A of the Schedule, or equivalent, as part of another award shall not be granted advanced standing for units completed, and shall be required to undertake substitute units from Part B of the Schedule.

GDIT course structure

To qualify for the GDIT a total of eight (8) units must usually be completed, comprising four (4) Core Units and four (4) Elective Units which can be customised to meet individual educational requirements.

Students do not have to complete all of the Core Units before undertaking electives.

GDIT Study Plan Work Sheet

The Study Plan Work Sheet and unit progression detailed below will assist students to map their study plans for each study period prior to enrolling in units. Changes to this information that may have occurred since publication are available at: <http://www.scu.edu.au/business-school/index.php/28/>

Graduate Diploma in Information Technology - All study modes

Core Units - Part A		2013		
		1	2	3 [®]
A student must successfully complete all 4 core units				
CSC00235	Applications Developments ^	✓		
ISY10209	Web Development ^	✓		✓
ISY00245	Principles of Programming ^		✓	
ISY00243	Systems Analysis and Design ^		✓	✓
Elective Units - Part B		2013		
A student must successfully complete any 4 elective units		1	2	3 [®]
CSC00240	Data Communications and Networks		✓	✓
CSC00228	Database Systems I (pre-req ISY00243)	✓		✓
CSC10210	Object Oriented Program Development * ^ (pre-req ISY00245)	✓		
ISY00324	Digital Media I: Images, Text and Interface Design	✓		✓
ISY00325	Digital Media II: Audio-Video Resources and Linear Scriptwriting		✓	✓
ISY10058	Electronic Commerce Systems (pre-req ISY10209)		✓	✓
MAT10251	Statistical Analysis	✓		✓
ISY10056	Intelligent Decision Systems (pre-req ISY00243 & ISY00245)	✓		
CSC10214	Interactive Multimedia Application Development I (pre-req ISY10209)	✓		✓
CSC10215	Interactive Multimedia Application Development II (pre-req CSC10214)		✓	
CSC10216	Object Oriented GUI Development * (pre-req ISY00246)	✓		
CSC10217	Web Development II (pre-req ISY10209 & ISY00245 or CSC00235)		✓	✓
ISY00246	Client/Server Systems * ^ (pre-req CSC10210)		✓	

NOTE: This document is a guide and may not represent the most current information. Students should refer to the [Schedule of Units](#) to confirm unit availability, requisites and enrolment conditions. Units are offered subject to sufficient enrolments.

* units are only offered in distance mode

^ indicates a pre requisite unit

® all units offered in Session 3 are external, by distance only. Students should refer to the [Schedule of Units](#) to confirm unit availability for Session 3.

Master (Advanced, Grad Dip, Grad Cert) of Business Administration

This course is a structured pathway that provides a 12-unit Master of Business Administration (MBA) or a 16-unit MBA (Advanced).

The MBA is an internationally recognised course that gives students the business knowledge and practical skills needed to succeed in today's competitive global markets. With the Southern Cross University students gain a broad understanding of contemporary management operations, and learn industry-relevant skills and solutions for complex business situations. Students also build on their professional experience by enhancing their leadership, problem solving and communication skills through practical assessment activities that are relevant to the real world. The SCU MBA gives students the option to study broadly across a comprehensive suite of business disciplines, or to study a specialisation in a discipline that suits career aspirations.

To extend the MBA, students can study an MBA (Advanced), which offers a more diverse range of units, or a second specialisation. The MBA (Advanced) also allows students to add a significant research component to the MBA.

The course is available internally at Tweed Heads - Riverside campus and externally, via distance education. The MBA is generally completed in 1 year full-time or 2 years part-time.

Career opportunities

This globally recognised qualification is designed to help graduates achieve their career goals and either enhance your earning potential or assist in changing career direction.

Professional recognition

Graduates of the MBA are eligible to apply for membership with the [Australian Institute of Management](#) (AIM).

Specific Award Rules

See the University's [Rules Relating to Awards](#), in conjunction with the Specific Award Rules listed in the Student Handbook and below:

4.1 Admission to Candidature

- a. As an alternative to Rule 2.3(a) of the University's Rules Relating to Awards, applicants for admission to candidature in the MBA may be selected where one or more of the following has been satisfied:
 - i. have completed the Graduate Diploma in Business Administration; or
 - ii. have completed the Graduate Diploma in International Sport Management; or
 - iii. can demonstrate academic or professional standing considered by the School Board to be equivalent to the requirements of Rule 2.3(a) or Rule 4.1(a)(i) or Rule 4.1(a)(ii).
- b. As an alternative to Rule 2.3(a) of the University's Rules Relating to Awards, applicants for admission to candidature in the Graduate Diploma in Business Administration may be selected where one or more of the following has been satisfied:
 - i. have completed the Graduate Certificate in Business Administration; or
 - ii. have completed the Graduate Certificate in International Sport Management; or
 - iii. can demonstrate academic or professional standing considered by the School Board to be equivalent to the requirements of Rule 2.3(a) or Rule 4.1(b)(i) or Rule 4.1(b)(ii).

- c. As an alternative to Rule 2.3(a) of the University's Rules Relating to Awards, applicants for admission to candidature in the Graduate Certificate in Business Administration may be admitted if they can demonstrate academic or professional standing considered by the School Board to be equivalent to the requirements of Rule 2.3(a).
- d. Applicants for admission to candidature in the MBA, Graduate Diploma in Business Administration or Graduate Certificate in Business Administration must provide evidence of at least one year's experience in a field of employment acceptable to the School Board, except that applicants with excellent academic records may be exempted from this requirement.

4.2 Requirements for an Award

- a. To be eligible for the MBA (Advanced) a candidate shall successfully complete all the requirements for the MBA plus four (4) units from Part B of the Schedule attached to these Rules.
- b. To be eligible for the MBA a candidate shall successfully complete twelve (12) units comprising:
 - i. all units listed in Part A of the Schedule of Units attached to these Rules;
 - ii. six (6) units, from Part B of the Schedule.
- c. To be eligible for the award of Graduate Diploma in Business Administration a candidate shall successfully complete not less than eight (8) units selected from the Schedule of Units attached to these Rules.
- d. To be eligible for the award of Graduate Certificate in Business Administration a candidate shall successfully complete not less than four (4) units selected from the Schedule of Units attached to these Rules.
- e. A candidate who while enrolled for the MBA has completed the requirements of the Graduate Diploma in Business Administration or the Graduate Certificate in Business Administration may elect to be awarded the Graduate Diploma or the Graduate Certificate following withdrawal from candidature for the Master's award.
- f. A candidate who while enrolled for the Graduate Diploma in Business Administration has completed the requirements of the Graduate Certificate in Business Administration may elect to be awarded the Graduate Certificate following withdrawal from candidature for the Graduate Diploma award.

4.3 Advanced Standing

- a. Candidates may be granted advanced standing in accordance with Rule 2.4 of the University's Rules Relating to Awards.
- b. Notwithstanding Rule 4.3(a), candidates for the MBA (Advanced) who have successfully completed all the requirements for the MBA, Master of Management, Master of International Business or equivalent masters degree may be granted advanced standing for up to twelve (12) units.
- c. Notwithstanding Rule 4.3(a), candidates for the MBA who have completed all the requirements for the Graduate Diploma in Business Administration, Graduate Diploma in Professional Management, Graduate Diploma in Management, Graduate Diploma in International Business or the Graduate Diploma of Business (Information Systems) may be granted advanced standing for up to eight (8) units.
- d. Notwithstanding Rule 4.3(a), candidates for the MBA or the Graduate Diploma in Business Administration who have completed all the requirements for the Graduate Certificate in Business Administration, the Graduate Certificate in Risk Management, the Graduate Certificate in Management, the Graduate Certificate in Professional Management or the Graduate Certificate in Innovation Management may be granted advanced standing for up to four (4) units.
- e. Notwithstanding Rule 4.3(a), candidates for the MBA who have completed all the requirements for the Graduate Diploma in Business Administration or the Graduate

Diploma of Business (Information Systems) may be granted advanced standing for up to eight (8) units.

- f. Notwithstanding Rule 4.3(a), candidates for the MBA or the Graduate Diploma in Business Administration who have completed the requirements of the Graduate Certificate in Business Administration, Graduate Certificate in Risk Management or Graduate Certificate in Innovation Management may be granted advanced standing for up to four (4) units.

MBA course structure

To qualify for the MBA a total of twelve (12) units must usually be completed, comprising all six (6) Core Units and six (6) Elective Units.

To qualify for the MBA (Advanced) a candidate shall successfully complete the requirements for the MBA, plus four (4) additional units from Part B.

MBA Study Plan Work Sheet

The Study Plan Work Sheet and unit progressions detailed below will assist students to map their study plans for each study period prior to enrolling in units. Changes that may have occurred since publication are available at: <http://www.scu.edu.au/business-school/index.php/28/>

Master of Business Administration

Core Units - Part A		2013		
A student must successfully complete all 6 core units		A	B	C
ACC00724	Accounting and Finance for Managers		✓	
MNG00716	Strategic Management		✓	
MNG00720	Foundations of Management	✓		
MNG03217	Leading and Managing People			✓
MNG03218	Strategic Information Systems			✓
MKT00720	Marketing Management	✓		
Elective Units - Part B		2013		
A student must successfully complete any 6 elective units		A	B	C
ACC00712	Business Accounting	✓		
ACC00713	Corporate Reporting		✓	
ACC00714	Managerial Accounting			✓
ACC00716	Corporate Finance	✓		
ACC00717	Taxation Practice		✓	
ACC03043	Corporate Governance	✓		
ECO00720	Economics for Management	✓		
ISY00740	E-Business for Managers		✓	
LAW00701	Corporations and Securities Law		✓	
LAW00720	Legal Studies	✓		
MKT01760	Tourism Planning Environments		✓	
MKT01762	Contemporary Hotel and Tourism Issues	✓		
MKT01906	International Tourism Systems	✓		
MKT00724	International Marketing		✓	
MKT00905	Strategic Marketing of Destinations and Hotels			✓
MNG00704	Human Resource Development *		✓	

MNG00723	International Business			✓
MNG00724	Human Resource Management	✓		
MNG00737	Entrepreneurship	✓		
MNG00784	Industry Based Project +	✓	✓	✓
MNG00785	Project Management		✓	
MNG00786	International and Comparative HRM *			✓
MNG01720	Organisational Behaviour		✓	
MNG03047	Qualitative Research Methods i	✓	✓	✓
MNG03048	Quantitative Research Methods i	✓	✓	✓
MNG03067	Strategic Knowledge Management *	✓		
MNG03219	New Venture Creation *			✓
MNG03228	Risk Management *	✓		
MNG03281	Logistics Management *		✓	
MNG03282	Contract Management in a Global Context *	✓		
MNG03390	Sport Marketing in the Global Marketplace *		✓	
MNG03394	Sport Governance *	✓		
MNG03395	Sports Law *		✓	

NOTE: This document is a guide and may not represent the most current information. Students should refer to the Schedule of Units to confirm unit availability, prerequisites and enrolment conditions. Units are offered subject to sufficient enrolments.

- i Course Coordinator approval is required to enroll in MNG03047 Qualitative Research Methods or MNG03048 Quantitative Research Methods
- + SCBS Director approval is required to enroll in MNG00784 Industry Based Project
- * Unit offered external by distance only

Master (Grad Dip, Grad Cert) of Human Resources and Organisational Development

The Master of Human Resources and Organisational Development (MHROD) is designed to provide you with specialist knowledge in the areas of strategic human resource management and development; organisational development and change; industrial relations; leadership and people management; organisational behaviour; and international human resource management. The course builds on current experience and skills set to assist students with managing complex issues that arise in human resources and organisational development.

The course is only available externally, via distance education. The MHROD is generally completed in 1 year full-time or 2 years part-time.

Career Opportunities

The MHROD may enhance employability and earning potential and can assist graduates to change career direction by formalising skills and improving career prospects.

Professional recognition

Graduates of the MHROD are eligible to apply for membership with the [Australian Human Resources Institute](#) (AHRI).

Specific Award Rules

See the University's [Rules Relating to Awards](#), in conjunction with the Specific Award Rules listed in the Student Handbook and below:

4.1 Admission to Candidature

- a. As an alternative to Rule 2.3(a) of the University's Rules Relating to Awards, applicants for admission to candidature in the Master of Human Resources and Organisational Development may be selected where one or more of the following has been satisfied:
 - i. have completed the Graduate Diploma of Human Resources and Organisational Development; or
 - ii. can demonstrate academic or professional standing considered by the School Board to be equivalent to the requirements of Rule 2.3(a) or 4.1(a)(i).
- b. As an alternative to Rule 2.3(a) of the University's Rules Relating to Awards, applicants for admission to candidature in the Graduate Diploma of Human Resources and Organisational Development may be selected where one or more of the following has been satisfied:
 - i. have completed the Graduate Certificate of Human Resources and Organisational Development; or
 - ii. can demonstrate academic or professional standing considered by the School Board to be equivalent to the requirements of either Rule 2.3(a) or Rule 4.1(b)(i).
- c. As an alternative to Rule 2.3(a) of the University's Rules Relating to Awards, applicants for admission to candidature in the Graduate Certificate of Human Resources and Organisational Development may be selected where they can demonstrate academic or professional standing considered by the School Board to be equivalent to the requirements of Rule 2.3(a) of the University's Rules Relating to Awards.
- d. Applicants for admission to candidature in the Master of Human Resources and Organisational Development, Graduate Diploma of Human Resources and Organisational Development or Graduate Certificate of Human Resources and Organisational Development must provide evidence of at least one year's experience in a field of employment acceptable to the School Board.

4.2 Requirements for an Award

- a. To be eligible for the award of Master of Human Resources and Organisational Development a candidate shall successfully complete not less than twelve (12) units comprising:
 - i. all six (6) units from Part A of the Schedule of Units attached to these Rules;
 - ii. six (6) units from Part B of the Schedule of Units attached to these Rules.
- b. To be eligible for the award of Graduate Diploma of Human Resources and Organisational Development a candidate shall successfully complete not less than eight (8) units comprising:
 - i. six (6) units selected from Part A of the Schedule of Units attached to these Rules; and
 - ii. two (2) units from Part B of the Schedule.
- c. To be eligible for the award of Graduate Certificate of Human Resources and Organisational Development a candidate shall successfully complete the following (4) units from Part A of the Schedule of Units attached to these Rules:

MNG00704 - Human Resource Development;

MNG00724 - Human Resource Management;

MNG00786 - International and Comparative Human Resource Management; and

MNG03217 - Leading and Managing People.
- d. A candidate who while enrolled for the Master of Human Resources and Organisational Development has completed the requirements of the Graduate Diploma of Human Resources and Organisational Development or the Graduate Certificate of Human Resources and Organisational Development may elect to be awarded the Graduate Diploma or the Graduate Certificate following withdrawal from candidature for the Masters award.
- e. A candidate who while enrolled for the Graduate Diploma of Human Resources and Organisational Development has completed the requirements of the Graduate Certificate in Human Resources and Organisational Development may elect to be awarded the Graduate Certificate following withdrawal from candidature for the Graduate Diploma award.

4.3 Advanced Standing

- a. Candidates may be granted advanced standing in accordance with Rule 2.4 of the University's Rules Relating to Awards.
- b. Notwithstanding Rule 4.3(a), candidates for the Master of Human Resources and Organisational Development who have completed all the requirements for the Graduate Diploma of Human Resources and Organisational Development, the Graduate Diploma of Vocational Education and Training, the Graduate Diploma of Leadership and Workplace Development, or another equivalent Graduate Diploma may be granted advanced standing for up to eight (8) units.
- c. Notwithstanding Rule 4.3(a), candidates for the Master of Human Resources and Organisational Development or the Graduate Diploma of Human Resources and Organisational Development who have completed all the requirements for the Graduate Certificate of Human Resources and Organisational Development, the Graduate Certificate of Vocational Education and Training, the Graduate Certificate in Leadership and Workplace Development, or another equivalent Graduate Certificate may be granted advanced standing for up to four (4) units.
- d. At the discretion of the Head of School, candidates for the Master of Human Resources and Organisational Development, the Graduate Diploma of Human Resources and Organisational Development or the Graduate Certificate of Human Resources and Organisational Development may be granted advanced standing from the Schedule of Units attached to these Rules, on the basis of professional qualifications obtained through

study and formal assessment provided that in all cases the work completed is considered to be equal in standard to a unit or units in this program.

- e. Work experience will not be accepted as a basis for advanced standing. Candidates who are of the opinion that their level of knowledge is equal to that required to successfully complete a unit listed in the Schedule may apply for permission to undertake a challenge examination in that unit. Advanced standing will be granted for a unit if a result of sixty (60) per cent or greater is achieved in the challenge examination. Advanced standing for up to three (3) units may be granted under this rule.

MHROD course structure

To qualify for the MHROD a total of 12 units usually must usually be completed comprising: all six (6) Core Units from Part A and six (6) Elective Units from Part B.

MHROD Study Plan Work Sheet

The Study Plan Work Sheet and unit progression detailed below will assist students to map their study plans for each study period prior to enrolling in units. Changes that may have occurred since publication are available at: <http://www.scu.edu.au/business-school/index.php/28/>

Master of Human Resources and Organisational Development – External, by distance

Core Units - Part A		2013		
A student must successfully complete all 6 core units		A	B	C
MNG00704	Human Resource Development		✓	
MNG00724	Human Resource Management	✓		
MNG00786	International & Comparative HRM			✓
MNG03217	Leading and Managing People			✓
MNG01 720	Organisational Behaviour		✓	
MNG00703	Organisational Change and Development	✓		
Elective Units - Part B		2013		
A student must successfully complete any 6 units		A	B	C
ACC00724	Accounting and Finance for Managers		✓	
ACC03043	Corporate Governance	✓		
MNG00720	Foundations of Management	✓		
MNG00785	Project Management		✓	
MNG00791	Recruitment and Performance Management	✓		
MNG03047	Qualitative Research Methods [∇]	✓	✓	✓
MNG03048	Quantitative Research Methods [∇]	✓	✓	✓
MNG03011	Business Research Project 1 [∇]	✓	✓	✓
MNG03012	Business Research Project 2 [∇]	✓	✓	✓
MNG03013	Business Research Project 3 [∇]	✓	✓	✓

NOTE: This document is a guide and may not represent the most current information. Students should refer to the [Schedule of Units](#) to confirm unit availability, requisites and enrolment conditions. Units are offered subject to sufficient enrolments.

- [∇] enrolment in a Research Project unit requires the written approval of the Course Coordinator & Director (T&L). These units should be left last in your degree.

To be eligible for the award Master of Human Resources and Organisational Development, a candidate shall successfully complete not less than twelve (12) units from the schedule of units; however in consultation with the course coordinator any unit listed in the MBA schedule of units may be substituted.

Master (Grad Dip, Grad Cert) of International Sport Management

The Master of International Sport Management (MISM) is specifically designed to meet the needs of the busy sport management professional. It equips graduates with the practical skills necessary to face the current and future challenges of the global sport industry.

Significant areas of study include: Sports, Governance, Managing International Sport Projects, Sport Marketing in the Global Marketplace, Sport Promotions in the Global Marketplace, Managing International Sport Events, International Sport Business, Sponsorship in the Global Marketplace, Sport Facility Management, Sports, Law, Industry Based Project, Research Units (1 to 3 in total).

The course is only available externally, via distance education with no requirement to attend lectures and enables students to build professional and study networks online with fellow candidates throughout Australia and overseas. The student body is truly international.

The MISM is generally completed in 1 year full-time or 2 years part-time, or more.

Career opportunities

Graduates of the MISM are employed as key decision makers in senior management positions in international and national sporting associations, government sporting agencies, sport and recreation authorities, professional sport associations and the sport, leisure and tourism industry in both the private and public sectors. There are also self employed graduates who provide marketing and other consultancy to these bodies.

Specific Award Rules

See the University's [Rules Relating to Awards](#), in conjunction with the Specific Award Rules listed in the Student Handbook and below:

4.1 Admission to Candidature

- a. As an alternative to Rule 2.3(a) of the University's Rules Relating to Awards, applicants for admission to candidature in the Master of International Sport Management may be selected where one or more of the following has been satisfied:
 - i. have completed the Graduate Diploma in International Sport Management; or
 - ii. have completed the Graduate Diploma in Business Administration; or
 - iii. can demonstrate academic or professional standing considered by the School Board to be equivalent to the requirements of Rule 2.3(a) or 4.1(a)(i); or 4.1(a)(ii).
- b. As an alternative to Rule 2.3(a) of the University's Rules Relating to Awards, applicants for admission to candidature in the Graduate Diploma in International Sport Management may be selected where one or more of the following has been satisfied:
 - i. have completed the Graduate Certificate in International Sport Management; or
 - ii. have completed the Graduate Certificate in Business Administration; or
 - iii. can demonstrate academic or professional standing considered by the School Board to be equivalent to the requirements of either Rule 2.3(a); or Rule 4.1(b)(i); or 4.1(b)(ii).
- c. As an alternative to Rule 2.3(a) of the University's Rules Relating to Awards, applicants for admission to candidature in the Graduate Certificate in International Sport Management may be selected where they can demonstrate academic or professional standing considered by the School Board to be equivalent to the requirements of Rule 2.3(a) of the University's Rules Relating to Awards.
- d. All applicants for admission to candidature must provide evidence of at least one year's experience in a field of employment acceptable to the School Board.

- e. After admission to candidature, a candidate shall submit a program of study for approval by the Head of School or nominee.

4.2 Requirements for an Award

- a. To be eligible for the award of Master of International Sport Management a candidate shall successfully complete not less than twelve (12) units from the attached Schedule of Units.
- b. To be eligible for the award of Graduate Diploma in International Sport Management a candidate shall successfully complete not less than eight (8) units from the attached Schedule of Units.
- c. To be eligible for the award of Graduate Certificate in International Sport Management a candidate shall successfully complete not less than four (4) units from the attached Schedule of Units.
- d. A candidate who while enrolled for the Master of International Sport Management has completed the requirements of the Graduate Diploma in International Sport Management or the Graduate Certificate in International Sport Management may elect to be awarded the Graduate Diploma or the Graduate Certificate following withdrawal from candidature for the Masters award.
- e. A candidate who while enrolled for the Graduate Diploma in International Sport Management has completed the requirements of the Graduate Certificate in International Sport Management may elect to be awarded the Graduate Certificate following withdrawal from candidature for the Graduate Diploma award.

4.3 Advanced Standing

- a. Candidates may be granted advanced standing in accordance with Rule 2.4, provided that advanced standing shall not be granted for studies completed towards another award.
- b. Notwithstanding Rule 4.3(a), candidates for the Master of International Sport Management who have completed all the requirements for the Graduate Diploma in International Sport Management may be granted advanced standing for up to eight (8) units.
- c. Notwithstanding Rule 4.3(a), candidates for the Master of International Sport Management or the Graduate Diploma in International Sport Management who have completed all the requirements for the Graduate Certificate in International Sport Management may be granted advanced standing for up to four (4) units.

MISM course structure

To qualify for the MISM a total of 12 units must usually be completed from the Unit Schedule.

Please note that all students must complete by the end of 2013 as the Master of International Sport Management (MISM) will no longer be available.

MISM Study Plan Work Sheet

The Study Plan Work Sheet and unit progression detailed below will assist students to map their study plans for each study period prior to enrolling in units. Any changes that may have occurred since publication are available at: <http://www.scu.edu.au/business-school/index.php/28/>.

Master of International Sports Management – External, by distance

Course Structure		2013		
		A	B	C
A student must successfully complete 12 units of study				
MNG03394	Sport Governance	✓		
MNG03396	International Sport Business	✓		
MNG03390	Sports Marketing in the Global Marketplace		✓	
MNG03395	Sports Law		✓	
MNG03392	Managing International Sports Events			✓
MNG03391	Sport Promotions in the Global Marketplace			✓
MNG03393	Sports Facility Management			✓
MNG03397	Sponsorship in the Global Marketplace		✓	
MNG00784	Industry Based Project	✓	✓	✓
MNG00728	Research Project (3 unit) ^v	✓	✓	✓

NOTE: This document is a guide and may not represent the most current information. Students should refer to the [Schedule of Units](#) to confirm unit availability, prerequisites and enrolment conditions. Units are offered subject to sufficient enrolments.

To be eligible for the award Master of International Sport Management a candidate shall successfully complete not less than twelve (12) units from the schedule of units, however in consultation with the course coordinator any unit listed in the MBA schedule of units may be substituted.

- ^v enrolment in an Industry Based Project unit requires the written approval of the Course Coordinator and the Director (T&L).

Master (Grad Dip, Grad Cert) of Professional Accounting

The Master of Professional Accounting (MPA) is designed for non-accounting business professionals seeking a career change and planning to move into the fields of accounting, taxation, economics, law and management. For those already working in the accounting and finance industry, the MPA can formalise their skills, making them eligible for membership with professional accounting bodies. The course aims to enhance students' ability to manage complex accounting and business issues.

The MPA is generally completed in 1.5 year full-time or 3 years part-time and is available internally at Tweed Heads - Riverside and externally, via distance education.

Career opportunities

With the high demand for accountants in Australia and overseas, studying the MPA is a strategic career move, which may provide Graduates with opportunities for work in a range of industries. As an accountant graduates solve problems, liaise with clients, and manage people, departments and organisations.

Professional recognition

The MPA is accredited by the following professional bodies:

- Institute of Chartered Accountants in Australia (ICAA)
- Certified Public Accountants Australia (CPA Australia)
- Hong Kong Institute of Chartered Public Accountants

Graduates of the MPA are eligible for admission to the Institute of Public Accountants (IPA).

Specific Award Rules

See the University's [Rules Relating to Awards](#), in conjunction with the Specific Award Rules listed in the Student Handbook and below:

4.1 Qualifications for Admission

- a. In accordance with University Rule 2.3 Eligibility for Admission to a Postgraduate Award Course, applicants may apply for admission to candidature in the Master of Professional Accounting, Graduate Diploma in Accounting or Graduate Certificate in Accounting.
- b. As an alternative to Rule 2.3(a) of the University's Rules Relating to Awards, applicants for admission to candidature in the Master of Professional Accounting, Graduate Diploma in Accounting and Graduate Certificate in Accounting may be selected where they can demonstrate academic or professional standing considered by the School Board to be equivalent to the requirements of Rule 2.3(a) or 4.1(a)(i).
- c. Applicants for admission to candidature in the Master of Professional Accounting, Graduate Diploma in Accounting and Graduate Certificate in Accounting who having not fulfilled the requirements for admission to a degree or qualification of equivalent standing must provide evidence of at least three year's experience in a field of employment acceptable to the Head of School.

4.2 Requirements for an Award

- a. To be eligible for the award of Master of Professional Accounting a candidate shall successfully complete not less than sixteen (16) units comprising:
 - i. all units listed in Part A of the Schedule of Units attached to these Rules; and
 - ii. not less than four (4) units from Part B of the Schedule.

- b. To be eligible for the award of Graduate Diploma in Accounting a candidate shall successfully complete not less than eight (8) units comprising:
 - i. ACC00712 - Business Accounting, ACC00714 - Managerial Accounting and ACC00718 - Accounting Information Systems from Part A of the Schedule of Units attached to these Rules; and
 - ii. Not less than five (5) units from Part A or Part B of the Schedule.
- c. To be eligible for the award of Graduate Certificate in Accounting a candidate shall successfully complete not less than four (4) units comprising:
 - i. ACC00712 - Business Accounting from Part A of the Schedule of Units attached to these Rules; and
 - ii. Not less than three (3) units from Part A or Part B of the Schedule.
- d. A candidate in the Master of Professional Accounting who has completed the requirements for the Graduate Diploma in Accounting or Graduate Certificate in Accounting may elect to be awarded the Graduate Diploma in Accounting or Graduate Certificate in Accounting following withdrawal from candidature for the Masters degree.
- e. A candidate in the Graduate Diploma in Accounting who has completed the requirements for the Graduate Certificate in Accounting may elect to be awarded the Graduate Certificate in Accounting following withdrawal from candidature for the Graduate Diploma.

4.3 Advanced Standing

- a. Candidates may be granted advanced standing in accordance with Rule 2.4 of the University's Rules Relating to Awards.
- b. Notwithstanding Rule 4.3(a), candidates for the Master of Professional Accounting who have completed all the requirements for a bachelor's degree from this or another university, may be granted advanced standing of up to eight (8) units, subject to Course Coordinator approval.
- c. Candidates who have completed the requirements of the Graduate Certificate in Accounting may be granted advanced standing for up to four (4) units in either the Graduate Diploma in Accounting or Master of Professional Accounting programs.
- d. Candidates who have completed the requirements of the Graduate Diploma in Accounting may be granted advanced standing for up to eight (8) units in the Master of Professional Accounting program.

MPA course structure

To qualify for the MPA a total of 16 units usually must usually be completed comprising: all Core Units from Part A and not less than four (4) Elective Units from Part B.

MPA Study Plan Work Sheet

The Study Plan Work Sheet and unit progressions detailed below will assist students to map their study plans for each study period prior to enrolling in units. Any changes that may have occurred since publication are available at: <http://www.scu.edu.au/business-school/index.php/28/>

Master of Professional Accounting – All modes

Part A – Core Units		2013		
		A	B	C
A student must successfully complete all 12 core units				
ACC00712	Business Accounting ⁵	✓		
ACC00713	Corporate Reporting ⁵ (pre-req ACC00712)		✓	
ACC00714	Managerial Accounting			✓
ACC00715	Auditing & Assurance Services (pre-reqs ACC00713, LAW00701)			✓
ACC00716	Corporate Finance	✓		
ACC00717	Taxation Practice		✓	
ACC00718	Accounting Information Systems		✓	
ACC03032	Issues in Accounting Theory (pre-req ACC00713)			✓
ECO00720	Economics for Management	✓		
LAW00701	Corporations and Securities Law ⁵		✓	
LAW00720	Legal Studies	✓		
MAT00722	Quantitative Methods for Commerce			✓
Part B – Elective Units		2013		
A student must successfully complete any 4 elective units		A	B	B
ISY00740	E-Business for Managers		✓	
MKT00720	Marketing Management	✓		
MNG00716	Strategic Management		✓	
MNG00720	Foundations of Management	✓		
MNG00724	Human Resource Management	✓		
MNG00785	Project Management		✓	
MNG01720	Organisational Behaviour		✓	
MNG03068	Supply Network Strategy *			✓
MNG03218	Strategic Information Systems			✓
MNG03280	Global Procurement *			✓
MNG03281	Logistics Management *		✓	
MNG03282	Contract Management in a Global Context *	✓		

NOTE: This document is a guide and may not represent the most current information. Students should refer to the [Schedule of Units](#) to confirm unit availability, prerequisites and enrolment conditions. Units are offered subject to sufficient enrolments.

* units are only offered in distance mode ⁵ indicates a pre requisite unit

ACC00712 is a pre-requisite for ACC00713 Corporate Reporting. ACC00713 and LAW00701 are pre-requisites for ACC00715 Auditing and Assurance Services. ACC00713 is a pre-requisite for ACC03032 Issues in Accounting Theory.

My Study Plan

SCU requires students to plan their studies in advance and enrol in all units for each study period for the full academic year (wherever possible). Students can change enrolled units, add more units or withdraw from units up until the start of each study period. My Study Plan, on the following pages, has been included to allow students to map their study plans for each Trimester (or Session) in the academic year, thus achieving an overall study sequence and record to completion. Students should refer to the information in this guide and consult the SOU to confirm unit availabilities, prerequisites and enrolment conditions.

For further information on unit or specialisation selection please contact the Student Liaison Team (refer to, School Contacts, later in Part One of this guide).

Year 1

Trimester A or Session 1		Adv Standing	Requisite done	Unit completed	Grade
Unit code	Unit name				
Trimester B or Session 2		Adv Standing	Requisite done	Unit completed	Grade
Unit code	Unit name				
Trimester C or Session 3		Adv Standing	Requisite done	Unit completed	Grade
Unit code	(not compulsory) Unit name				

Year 2

Trimester A or Session 1		Adv Standing	Requisite done	Unit completed	Grade
Unit code	Unit name				
Trimester B or Session 2		Adv Standing	Requisite done	Unit completed	Grade
Unit code	Unit name				
Trimester C or Session 3		Adv Standing	Requisite done	Unit completed	Grade
Unit code	(not compulsory) Unit name				

Notes:

Year 3

Trimester A or Session 1		Adv Standing	Requisite done	Unit completed	Grade
Unit code	Unit name				
Trimester B or Session 2		Adv Standing	Requisite done	Unit completed	Grade
Unit code	Unit name				
Trimester C or Session 3		Adv Standing	Requisite done	Unit completed	Grade
Unit code	(not compulsory) Unit name				

Year 4

Trimester A or Session 1		Adv Standing	Requisite done	Unit completed	Grade
Unit code	Unit name				
Trimester B or Session 2		Adv Standing	Requisite done	Unit completed	Grade
Unit code	Unit name				
Trimester C or Session 3		Adv Standing	Requisite done	Unit completed	Grade
Unit code	(not compulsory) Unit name				

Notes:

Year 5

Trimester A or Session 1		Adv Standing	Requisite done	Unit completed	Grade
Unit code	Unit name				
Trimester B or Session 2		Adv Standing	Requisite done	Unit completed	Grade
Unit code	Unit name				
Trimester C or Session 3		Adv Standing	Requisite done	Unit completed	Grade
Unit code	(not compulsory) Unit name				

Year 6

Trimester A or Session 1		Adv Standing	Requisite done	Unit completed	Grade
Unit code	Unit name				
Trimester B or Session 2		Adv Standing	Requisite done	Unit completed	Grade
Unit code	Unit name				
Trimester C or Session 3		Adv Standing	Requisite done	Unit completed	Grade
Unit code	(not compulsory) Unit name				

Notes:

Enrol in units using My Enrolment

Once students have chosen units to study and mapped their Study Plan they can enrol in those units for each study period using [My Enrolment](#).

To enrol in units:

Open [My Enrolment](#)

Within 'My Enrolment' select 'My Study Plans'.

Choose I want to ... Enrol in units from the links at the bottom of 'My Study Plans'.

- Students will be presented with the Enrolment: planned units page. Follow the steps described in 'My Enrolment'. Students will be asked to:
 - add a unit to their potential enrolment list
 - choose their preferred attendance mode for the unit
 - choose when and where they want to study the unit
 - confirm their choice.
- Before leaving 'My Study Plans', students should check the enrolment details and census dates for the units they intend to study. Go to 'Current Enrolment' on the left-hand menu bar to ensure each enrolled unit is recorded correctly.

Important:

Each unit has a census date. It is each student's responsibility to know when the census date occurs for each of their enrolled units.

Pay Unit Fees

Once enrolled in chosen units students are able to access their invoice details via the My Finances menu in My Enrolment. Although fees will not be due until two weeks before the start of the study period, it is strongly recommend that students pay fees immediately as the dispatch of important study materials is dependent upon receipt of full payment.

In 2013 the following fees will apply to students regardless of their chosen study mode (External or Internal):

New Zealand citizens and Australian permanent residents and citizens (Domestic students) - \$1860.00 per unit

Citizens of all other overseas nations (International students) - \$2750.00 per unit.

Postgraduate courses offered by SCBS are full fee paying courses. Please see [2013-business-law](#) Course fees and [Additional fee](#) information.

FEE-HELP loan

FEE-HELP, an interest-free loan provided by the Commonwealth Government for partial or full payment of tuition fees for all Australian citizens studying a SCBS postgraduate program. The Commonwealth Government will pay a student's tuition fees on his or her behalf and the debt is then transferred to the Australian Taxation Office for later payment through the taxation system when their income is above the nominated minimum threshold. Although no interest is charged for Postgraduate programs, the FEE-HELP debt is CPI indexed (Refer to 'Fees' detailed later in Part Two of this guide).

Fee refunds

Withdrawing from units can have a serious impact on a student's academic record and financial liability after certain dates have passed in the study period (see [Key Dates](#) for 2013, detailed in Part Two of this guide). International students studying in Australia must receive written approval from the SCU International Office before they may withdraw from a unit of study.

If a student withdraws from a unit before the start of the trimester and they have not received their study materials package for the unit, the student will receive a full refund of the unit tuition fee.

If a student withdraws after the Census date has passed and before the last date to withdraw without failure, the student will not receive a refund, and the unit will show as a 'withdrawn' on their academic record.

If a student withdraws from a unit after the last date to withdraw without failure, the student will not receive a refund and a grade of 'fail' will appear on their academic transcript.

For further information please see 'Withdrawing from a course or unit' detailed later in Part Two of this guide.

Orientation

International Students should now visit the [Orientation](#) website.

Study materials despatch

Students must pay their unit tuition fees in full to receive their study materials, so it is wise to enrol in units no later than two weeks before the start of the study period. Remember, students can view invoice details online at [My Enrolment](#) and print an invoice.

Study materials for external students studying by distance education cannot be mailed to a post office box or to some remote locations. Instead, study material packages are delivered by courier to a street address. Via My Enrolment, each student must provide a suitable street address for courier delivery and should ensure that the package can be signed for on delivery. The inclusion of building and business names along with the floor or level can greatly assist courier delivery, especially in CBD areas.

Please contact the Student Liaison Team (contact details appear at 'School contacts' later in Part One of this guide) where there are unusual or very specific instructions for delivery of study materials or where study packages are to be delivered without a receiving signature.

Once fees are paid, students that are studying internally at the Tweed Heads - Riverside campus should present their tuition fee receipt to staff at Level 3 reception to arrange collection of study materials.

How to speed things up

- Students should use "My Study Plan", located earlier in Part One of this guide to prepare a study plan and select units in advance.
- Be aware of the key dates associated with each study period (see [Key Dates](#) for 2013, detailed in Part Two of this guide).
- To enable students to access all of the resources they need to complete their studies successfully, Internet access is essential - without it, students will be disadvantaged.

Visit [My Enrolment](#) to enrol in chosen units and obtain the invoice details online from 'My Finances'. This will ensure that the study materials order is placed early and that the study materials will be dispatched before the study period starts.

To avoid any delays in commencing study, if study materials do not arrive by courier or are unable to be collected before the start of the study period, please contact the Student Liaison Team (refer

to 'School Contacts' later in Part One of this guide) and access the unit Learning Site(s) (located in MySCU) to download the **Unit Information Guide(s)** and **Study Guide(s)** for each unit in the study period. A unit 'Learning Site' is generated for every unit in which a student has enrolled. Students should visit the unit Learning Site(s) at least weekly to gain important communication from Lecturers and Unit Assessors and participate in the MySCU discussion boards with fellow students. (More information about 'MySCU' and 'Learning Sites' can be found later in Part Two of this guide).

Other important information

MySCU Webmail (the SCU student's email account)

On admission to Southern Cross University, all students are issued with a SCU email account. It is University policy for staff to use student SCU email addresses for all email correspondence. Therefore, it is very important that students access their Webmail account via MySCU on a weekly basis to ensure that important information is not missed. See 'Staying in touch with SCU' in Part Two of this guide for more details.

Requirements for studying via Distance Education

Students studying externally via distance education or correspondence, are required to own (or have regular access to) a computer that has internet access and a CD-ROM drive with a current operating system.

Online study using Collaborate

Blackboard Collaborate is a virtual classroom that facilitates the hosting of online presentations, lectures and tutorials and enables real-time audio and video-conferencing sessions to be conducted via the web between multiple participants in different geographical locations. Collaborate may be used throughout the study period to provide scheduled 'virtual classroom' sessions, to present a lecture or to facilitate tutorial style interactions between students and teaching staff. Other Collaborate sessions may be scheduled during the study period for training or to facilitate student presentations for assessment.

If this interactive communication tool is used for a unit in which a student is enrolled, it will be noted in the within the unit's MySCU 'Learning Site'. Teaching staff may provide a link to join the scheduled session via email or through posting an announcement.

Students wishing to ask verbal questions during a session must have a microphone and headset. Otherwise, text messages may be used. To prepare for a session, first time users should check out the Collaborate site and complete the online orientation.

Podcasts

A podcast is a digital media file (audio, video, pdf or enhanced podcast), Commonly used audio file formats are Ogg Vorbis and MP3. Podcasts may be played on a computer or portable device such as an MP3 player and enable students and lecturers to share information at anytime. If podcasts are available for an enrolled unit a subscription link will be made available within the unit's MySCU 'Learning Site'. Further information about podcasting, including tutorials, is available from SCU's 'Teaching with Technology' site – 'Podcasting'. An external source of educational podcasts is iTunes U. Download information about How to use iTunes via Unit 'Learning Sites' for Podcasting from: http://www.scu.edu.au/regionalfutures/download.php?doc_id=7534&site_id=232&file_ext=.pdf.

Postgraduate professional recognition

Course	Professional body
Graduate Diploma in Information Technology	Australian Computer Society (ACS)*
Master of Business Administration	Australian Institute of Management (AIM)^
Master of Human Resources and Organisational Development	Australian Human Resources Institute (AHRI) [pending]*
Master of Management	Australian Institute of Management (AIM)^
Master of Professional Accounting	Institute of Chartered Accountants in Australia (ICAA)* Certified Public Accountants Australia (CPA)* Institute of Public Accountants (IPA)^ Hong Kong Institute of Certified Public Accountants (HKICPA)*

* Accredited by

^ Graduates are eligible for admission

Early exit

An early exit is where a student leaves the course that they are admitted to so that they may hold a lesser award. For example, if a student was enrolled in the 16 unit Master of Business Administration (Advanced), they may decide, after partially completing a number of units, that they do not want to continue and may apply to exit with one of the following awards:

- 12 units completed = MBA
- 8 units completed = GradDipBusAdmin
- 4 units completed = GradCertBusAdmin

To determine eligibility for a lesser award, check the Specific Award Rules in the [Student Handbook](#) which detail course requirements. Students will only be eligible to exit with the lesser award where they meet the requirements for that course.

To apply to exit early, please forward a written request to the Student Liaison Team who will assess eligibility and if eligible will approve graduation with the lesser award.

Frequently asked questions

Answers to student's frequent asked questions are available from: <http://www.scu.edu.au/business-school/index.php/27/>

School contacts

Students often find email to be the most convenient point of contact with University staff especially for straightforward queries. However, at any time students may telephone, fax or email our academic and professional administrative staff for assistance. Our telephone system has an afterhours answering machine. We respond to all messages at the earliest possible time, usually within 24 hours.

Student Liaison Team

The Student Liaison Team aims to provide students with a high level of friendly, efficient and professional service and can generally be used as the first point of contact for most queries. If a member of the team does not have the answers, they will refer students to the relevant area within the University or to the appropriate staff member. Student feedback is welcome. If service does not meet expectations or if it exceeds expectations, we would love to know.

Student Liaison Officers typically provide students with the following information and assistance throughout their studies:

- application
- course structure and study planning
- unit selection and enrolment advice
- dispatch of study materials
- teletutorial and Elluminate bookings
- workshop bookings
- general course administration
- support for distance education students
- advanced standing
- assignment administration
- special consideration
- examination issues
- leave of absence
- withdrawal from a unit

Operating hours are 9:00 am – 5:00 pm Monday to Friday. During daylight savings Tweed Heads - Riverside operates on Queensland time from 8:00 am – 5:00 pm Monday to Friday.

Postal address	Phone and email	Location
Postgraduate Student Liaison Team Southern Cross Business School Southern Cross University Tweed Heads - Riverside campuses Locked Mail Bag 4 Coolangatta QLD 4225	Ph: +61 7 5506 9364 Fax: +61 7 5506 9301 Freecall:*1800 111 890 or 1800 626 481 and ask for extension 19364 Email: studypgbusiness@scu.edu.au	Tweed - Riverside Level 3, Room 3.07
Student Support Officer (GDIT) Southern Cross Business School Southern Cross University Coffs Harbour Campus Hogbin Drive Coffs Harbour NSW 2450	Ph: +61 2 6659 3209 or Ph: +61 2 6659 3195 (Reception) Freecall :*1800 111 890 or 1800 626 481 and ask for extension 83209 or 83195 Email: studyit@scu.edu.au	Coffs Harbour Ground floor, M Block, Room MG.39

Academic staff

Academic staff are available to discuss any questions or issues students may have regarding the specific unit or course content. The Study guide and unit Learning Site will list the academic staff members assigned to your unit and their contact details.

Course Coordinators have responsibility for the overall coordination, development, review and administration of a course. Please familiarise yourself with the name of your Course Coordinator.

Unit Assessors have responsibility for the overall coordination, development, review and administration of a unit, providing guidance and assistance related to the unit's content, extension requests and grade allocation.

Lecturers and Tutors have responsibility for conducting lectures and tutorials/workshops and for contacting students at the start of the study period students, usually via their SCU email address and/or MySCU Unit Learning Site(s) notices.

Good luck with your studies. Please give us a call from time to time to let us know how you are progressing.

Part Two

Administrative and General Information

This section of the guide is a summary of administrative and general information relevant to students and their studies. Wherever possible students will be directed to sources of further information and assistance. A comprehensive list of useful websites is located at the end of this guide.

Fees

The cost of attending university will vary and much depends on your program of study. Expenses can generally be broken into three groups: study costs, living expenses and other expenses. This section focuses on study costs or fees and includes important information to remember when enrolling into units of study in a course.

At SCU a student is either a Commonwealth supported student or a fee-paying student, also known as a non-Commonwealth supported student.

Fee-paying students are required to pay full tuition fees for each unit of study.

Undergraduate courses

The University offers very few undergraduate fee-paying courses. Generally, undergraduate courses are Commonwealth-supported for eligible students.

Postgraduate courses

The majority of SCU fee-paying courses relate to postgraduate study and FEE-Help is available to eligible students.

Commonwealth-supported students

Every unit of study undertaken under Commonwealth support has a cost. The Commonwealth Government meets part of that cost and the student pays the other part. This student cost is called the Student Contribution Amount.

At SCU the Student Contribution varies and is determined by the units selected by each student, the discipline category or 'band' of the units studied and the year the student commenced their course of study or degree. To find out exactly which band(s) your unit/s of study belong to visit the University's [Fees and Financial Assistance website](#)

Before enrolling in units for the first time, new students must read the 'Information for Commonwealth Supported Students' booklet available from SCU Student Services or at www.studyassist.gov.au

Students complete the request for Commonwealth Support Form (and HECS-Help) from SCU. This is known as an electronic 'Commonwealth Assistance Form' (eCAF), which is completed and submitted electronically via 'My Enrolment'. The eCAF must be completed before enrolment into any units.

The deadline for finalising payment arrangements for each unit of study is the census date.

Commonwealth-supported students can pay for all or part of their Student Contribution up front or defer payment to the Australian Tax Office (ATO) and repay it later through the Australian tax system when their income is above the nominated minimum threshold.

If the Student Contribution is paid on or before the census date a 10% discount applies for payment of \$500 or more.

Domestic fee-paying students

A fee-paying student, also known as a non-Commonwealth supported student, is required to pay full tuition fees for each unit of study in a study period. Eligible fee-paying students can either:

- pay some or all of their tuition fees up front on or before two weeks prior to the start of the study period; and/or
- apply for an Australian Government FEE-HELP loan for some or all of their tuition fees by submitting a 'Request for FEE-HELP assistance form' (eCAF). The Australian Government will pay the amount of the loan to SCU on the student's behalf. A loan fee of 25% applies for undergraduate courses of study. There is no loan fee to a FEE-HELP loan for postgraduate study, enabling courses, units of study with Open Universities Australia and bridging study for overseas trained professionals.

The deadline for finalising payment arrangements via a FEE-Help loan is the census date.

To be eligible to receive a FEE-HELP loan the student must be an Australian citizen or holder of a Humanitarian visa. FEE-HELP is not available to New Zealand citizens or permanent residents.

Students, who wish to access a FEE-HELP loan, must read the 'FEE-HELP information booklet' available from Student Services or at www.studyassist.gov.au. They must also complete and submit an eCAF via 'My Enrolment' and provide their Tax File Number.

Payment of a FEE-HELP loan is deferred to the Australian Tax Office (ATO) and is repaid later through the Australian tax system when the student's income is above the nominated minimum threshold.

Services and Amenities Fee

During 2011, the Commonwealth Government passed legislation that enables Universities to levy an annual capped Services and Amenities Fee to students starting in 2012. In 2013, the capped fee is \$273 per student. The Higher Education Legislation Amendment (Student Services and Amenities) Bill 2011 clearly outlines the ways in which these funds can be used by Universities and focuses on essential student services that will support and enrich the student experience.

Eligible students are able to defer their Services and Amenities Fee (SAAF) to the Australian Taxation Office (ATO) by completing a 'Request for SA-HELP Assistance' eCAF in My Enrolment. To be eligible for the SA-HELP loan scheme the student must be an Australian citizen or holder of a Humanitarian visa. SA-HELP is not available to New Zealand citizens or permanent residents. The deadline for finalising payment arrangements via the SA-HELP loan is census date of the study period in which the fee is charged.

Students who wish to access a SA-HELP loan must read the 'SA-HELP information booklet' available from Student Services or at www.studyassist.gov.au and complete and submit the SA-HELP eCAF with a valid Tax File number through My Enrolment.

For more information about the Services and Amenities fee, what it will be used for, fee schedules, payment details, loan schemes available for eligible students and Frequently Asked Questions, please go to the [Services and Amenities Fee](#) website.

International onshore and miscellaneous fee-paying students

International onshore students and miscellaneous fee-paying students are required to ensure that their fees are paid on or before two weeks prior to the start of the study period.

International tuition fee information, including information about unit withdrawal impacts, due dates for student fees and refund rules, is available from the International Office and the SCU [Fees and Financial Assistance website](#).

To contact the International Office:

Phone: +61 2 6620 3876
Email: intoff@scu.edu.au

Remission of Student Contribution Amounts

Where extenuating circumstances exist, students may apply for a remission of the Student Contribution Amount by contacting Student Services.

More information

For more information on University fees or Commonwealth-supported places go to the University's [Fees and Financial Assistance website](#) and www.studyassist.gov.au

To contact Student Services:

Phone: 1800 626 481
Email: enrol@scu.edu.au

Other related costs

There are a number of other administrative fees that students may be required to pay at some time during their university life. These may include such things as textbooks, field trips, penalty charges (sanctions) and costs associated with graduation etc.

For further information see Administrative Charges in the [Student Handbook](#).

Income support and the Three-Session Teaching Calendar

The Southern Cross University three-session teaching calendar provides students with the flexibility to spread their full-time study load over three sessions, if they choose. This does not mean that students have to enrol in all three sessions to qualify for income support. There are many combinations of study that satisfy the eligibility criteria for income support. Students will still be able to study a full-time load over Session 1 and 2 and take Session 3 as a break. It is an optional study period. Schools will be offering units during Session 3 that will enable students to accelerate their learning or spread their study load. **Please note**, not all courses offer units in Session 3, students will need to check the Schedule of Units for that study period to see what is available to study.

Centrelink considers students to be full time if they are doing at least 75% of the full-time workload. At Southern Cross University one single weighted unit of study has a HECS loading of 0.125. Students need to demonstrate to Centrelink that they are studying at least 6 single-weighted units over the full teaching calendar year in order to be entitled to income support.

There is no obligation to study in all three sessions of the Teaching Calendar.

Requirements regarding full-time study can be found on the Centrelink website at <http://www.centrelink.gov.au/>. Students should discuss their eligibility for income support with Centrelink's Youth and Student Services by telephoning 132490.

Advantages of studying in Session 3

Session-based students are not obliged to study in Session 3; however there are advantages in doing so. Studying in Session 3 can help students to:

- fast track their studies
- dedicate time to studying a unit that might need a concentrated effort
- maintain their study momentum by undertaking a unit or units over the break between the end of Session 2 and commencement of Session 1 the following year
- catch up on failed units so that course progression and completion is not extended
- graduate sooner, if nearing course completion with 4 or less units to complete, consider studying these over session 3;
- negotiate a study plan with their School or College to align with Session 3 unit availabilities that suits individual goals and career aspirations

Please note, not all courses offer units in Session 3.

To find out more about the units available to study during Session 3 visit the SCU [Units Search](#). Here students will be able to search for units (subjects) by name, code, school or campus. Once a unit or list of units has been retrieved, students can also see a description of the unit by clicking on the unit name.

HINT: Prior to enrolling in a unit remember to check the [Schedule of Units](#) for any requisite requirements.

Study load for International onshore students

International onshore students must complete their course within the expected duration of study as specified by Standard 9 of the National Code of Practice 2007. This means Southern Cross University must monitor the study load of International onshore students to ensure they complete their course within the duration specified in their Confirmation of Enrolment (CoE) and do not exceed the allowable portion of online or distance learning. SCU will only enable students to extend the expected duration of study for the course through the issuing of a new CoE in limited circumstances.

International onshore students are required to complete eight (8) single-weighted units of study each year, or pro-rata if a student commences after the first study period.

Students can study up to twenty-five percent (25%) of their course by online and/or distance learning. Approval to study online or by distance education must be sought from the International Office using a 'Unit Approval Request' submitted through My Enrolment. Students undertaking a session or trimester based course must study at least one (1) unit that is not by distance or online in each mandatory study period.

Students studying in sessions

International onshore students who undertake a session-based course must study a minimum of four (4) units in each of the mandatory sessions (Sessions 1 and 2) to satisfy full-time enrolment. In special circumstances this can be varied.

Students not studying four units in each of the two mandatory sessions (Sessions 1 and 2) are required to liaise with an International Student Advisor to map and sign their study plan for each year of study.

Students studying in trimesters

International onshore students who undertake a trimester course are required to enrol in four (4) units per study period or in certain courses they are required to enrol in three (3) units per study period.

All trimesters are compulsory study periods; international onshore students must be enrolled in all study periods while on a student visa. Any variation to the required study load for trimester students must first be discussed with an International Student Advisor.

More information

For more information go to Southern Cross University's [International Office website](#) or the Australian Government – Australian Education International website at www.aei.gov.au

To contact Southern Cross University's International Office:

Phone: +61 2 6620 3876

Email: intoff@scu.edu.au

Census dates

Each unit of study in a study period at SCU has a census date that is the day upon which a student's enrolment for unit(s) in the study period becomes fixed and final. After the census date a student cannot enrol or withdraw from units without significant financial and/or academic liability.

If using the HECS-HELP or FEE-HELP Government loan schemes, the debt for units in the study period is deferred on the census date.

Census dates vary depending on the unit/s in which a student is enrolled. Therefore, it is important that students are aware of the census date for each enrolled unit for a particular study period.

To determine the actual census date for each unit of study, students must check My Enrolment:

- log into My Enrolment
- select *My Study Plans*
- from the menu to the left of the screen select *Current Enrolment*.

Each unit in which a student is enrolled will be displayed with the census date clearly identified.

Commonwealth Assistance Notices (CAN)

A Commonwealth Assistance Notice (CAN) is issued to all Commonwealth Supported, FEE-HELP and OS-HELP assisted students within twenty-eight (28) days past the census date for each unit of study. The CAN shows detailed enrolment information for each unit of study within the relevant study period including upfront student contribution amounts and/or amounts deferred via HECS-HELP, FEE-HELP or OS-HELP. The CAN is available by accessing My Enrolment (use the *My Finance* menu option). It is important to check all the information on your CAN within fourteen (14) days of its release. If you believe the information on the CAN is incorrect, please make a request in writing to enrol@scu.edu.au to have your information corrected.

More information

For more information on census dates or Commonwealth Assistance Notices go to the University's [Fee and Financial Assistance website](#).

Final date to enrol in unit/s

The final date to enrol in unit/s online without approval is the end of Week 2 (Sunday) of each study period. Students wishing to enrol in unit/s after this date will require approval from the relevant School and should submit a Unit Approval Request through My Enrolment stating the reason for the late enrolment. Where approval is not granted, the relevant School will contact the student.

Deferring studies

Students who cannot commence studies in this academic year can defer their studies and secure their place in the following year. However, if a student can commence studies in Session 2 or Session 3 they do not need to defer, they simply enrol in that study period, except for students enrolling into the Bachelor of Psychological Science (Hons) or the Post Graduate Diploma of Psychology who must commence study in Session 1.

Deferment is only available to applicants who have been made a Commonwealth Supported or Hotel School Employer Reserved offer. Deferment is not available for Bachelor of Education (Secondary) graduate entry, Bachelor of Laws graduate entry, Bachelor of Education (4th year upgrade), Bachelor of Psychological Science (Hons), Post Graduate Diploma of Psychology and all one year Honours courses. Deferment is also not available to continuing students (continuing students wishing to take a break from studies should refer to the section 'Leave of Absence').

Students can defer an offer to a course prior to accepting through My Enrolment. To defer an offer once a student has accepted, declined or enrolled in units, please send a request by email to defer@scu.edu.au.

Requests to defer an offer to a course must be submitted by the census date. Southern Cross University does not charge a deferment fee.

For more information about how to defer an offer please download the '[My Offers – Request to Defer your Offer](#)' guide, which is located on the Student Services downloads page under Student Support Material.

Advanced standing – recognition of prior work or study

At Southern Cross University a student's previous work or study experience may help them cut months off their degree.

Students who have completed tertiary study elsewhere, for example TAFE or university, or had work experience at a professional level during the past 10 years, may be eligible for Advanced Standing.

Advanced Standing is also known as Credit for previous study, Exemption, Recognition of Prior Learning (RPL) or Credit transfer.

The amount and type of credit awarded will determine a student's study plan so we recommend, where possible, students apply for advanced standing at the same time as they apply for admission.

International students should apply to be pre-assessed for advanced standing (Credit Transfer) at the time of lodging their application for admission to the International Office.

Students wishing to apply for advanced standing during their studies should submit an application to their School or Shared Services Centre at least one month before the start of the relevant study period. All requests for advanced standing must be completed before the final study period. This will ensure that course completion and graduation are not unnecessarily delayed.

Students should also check that the basis on which they are applying for advanced standing aligns with that stipulated for the course or the relevant School or College. Therefore, if applying for advanced standing solely on the basis of professional level experience it is important to

check with the relevant School or College to ensure that applications for advanced standing are accepted on this basis.

If applying for advanced standing based on previous tertiary study, including study at TAFE, private providers or other universities, please attach the following:

- Transcript/s for completed or partially completed qualification/s (including failures and an explanation of the grading system)
- Detailed course and/or unit outline/s

and where applicable:

- Statement of Attainment for partially completed qualification/s OR Testamur/Certificate for completed qualification/s.

Students who have previously been enrolled at Southern Cross University (SCU) will not generally need to submit their transcript of results but may need to supply copies of unit statements for units completed.

The documents submitted must be originals or certified copies of originals. Non-English documents must be submitted in the original language, accompanied by an authorised English translation. For further guidance download the Certification and Translation Guidelines, this is located on the [Advanced Standing website](#).

To apply for Advanced Standing students should first download and complete the [Advanced Standing Application Form](#).

Be sure to:

- read the form carefully
- print clearly and neatly, in English, using black pen, completing all relevant sections in full
- initial and date any change that you make to the form
- sign and date Part 3, DECLARATION
- photocopy the completed form for your records
- securely attach supporting documents to the form. Individual schools may have particular documents that will be required, if this is the case those documents will be noted in Part One of this guide.

Submit the Application for Advanced Standing together with supporting documents to the relevant School or College, or Shared Services Centre.

It may take from one to four weeks to process and assess an application, depending on the level of assessment complexity and whether complete information and sufficient supporting documents have been supplied.

Students will be notified of the outcome in writing. International students studying in Australia, who have applied and been granted advanced standing following the commencement of the course, are required by the Education Services for Overseas Students (ESOS) Act to acknowledge, in writing, acceptance of the advanced standing granted. The 'Advanced Standing Acceptance Declaration', supplied with the notification of advanced standing, must be signed, dated and returned to the SCU International Office within two calendar weeks of the date of the 'Advanced Standing Notification'. The International Office will then vary the period of study on an International student's Confirmation of Enrolment (CoE).

Students may query the outcome of their Application for Advanced Standing and may appeal any decision except academic judgement. Appeals will be dealt with in accordance with the Student Grievance Policy.

A student who has accepted advanced standing may at any time, apply in writing to the relevant School or College to rescind (withdraw, overturn or cancel) part or all of this credit. Requests to rescind credit will only be approved for sound academic reasons (e.g. the student wishes to undertake the unit, to change direction in their degree or undertake an approved

exchange or study abroad program). Once credit has been rescinded, students will not automatically be re-granted that credit.

Any advanced standing granted or rescinded will affect a student's study plan and the units in which they will need to enrol to complete their course. For study plan and unit sequence advice contact the relevant School or College. International students should consult their International Refund Policy ('Listed in your Acceptance of Offer Agreement') about the refund impacts this may have.

Advanced Standing Search Website

The Southern Cross University (SCU) [Advanced Standing Search](#) allows you to see how much advanced standing you may be granted for your previous studies.

More information

For more information go to Southern Cross University's [Advanced Standing website](#).

Class timetabling

Information about class timetables is available from the University's [Class and Exam Timetables](#) website. This represents the most up-to-date timetable information for SCU on-campus students and does not apply to external studies.

Students can use the timetables online search facility to check class timetables for the following locations:

- Coffs Harbour
- Gold Coast–Beachside
- Lismore
- Port Macquarie
- Tweed Heads - Lakeside
- Tweed Heads - Riverside

Please continue to check timetables periodically as times may change.

Class registration

Students who elect to enrol in units offered internally must register for classes online. Students will receive an email from Student Services advising when online class registration is open for each study period. All Schools/Colleges use online class registration and students must register for classes through My Enrolment. Please note some students do not register for classes, for example, distance education/external/university-wide students.

It is easier for students to register into their preferred class if they already know the class they wish to take. Therefore, we recommend students review the class timetables for their enrolled units prior to class registration opening and to have alternative classes selected in case their preferred class is already full. This will make online registration easier. Remember – you must be enrolled in the unit before you can register into classes.

There are very few classes that do not register online. However, if a unit has only one class scheduled (i.e. there is no choice about the days students can attend classes), then students will be automatically allocated to that class. Students will see they have been registered into the class when they look at their timetable in My Enrolment.

Where there is a choice of classes (usually for tutorials, workshops or Lab sessions), then students must register for classes online through My Enrolment (use the *My Classes* menu option).

Class registration opens progressively during the week for Schools/Colleges. Please note, units belong to each School; students should ensure that classes are open before they try to register. This is particularly important for students who are studying units across schools.

HINT: the earlier a student registers for classes once class registration opens the greater chance they have of gaining their first preference of class.

For more information about class registration download the Student Services Demonstration Guides: [My Classes – Registering in Classes](#).

Leave of absence

Students can apply for a Leave of Absence for up to one year (12 months) provided they have remained enrolled in at least one unit of study past a given census date. Students can apply for an extended Leave of Absence up to two years (24 months) upon approval from the relevant School.

Applications for Leave of Absence are submitted through My Enrolment.

Students who do not make application for a Leave of Absence will be automatically withdrawn from their course of study where no enrolment is evident after a certain period. Should the student wish to return to study at a later date, they will need to re-apply to the University either directly or via UAC/QTAC and either provide the same supporting documentation as the initial application or evidence of the SCU study prior to withdrawal.

International onshore students are only permitted six (6) months Leave of Absence. All International onshore students considering taking a Leave of Absence must first seek approval from the SCU International Office.

For further information please refer to Rules Relating to Awards in the Student Handbook (see Rule 2.7(a-f)).

Variation to enrolment

A student may vary their original unit enrolment details through My Enrolment. Deadlines exist for enrolment variations and course and unit withdrawals. Changing the mode of study, for example internal (on-campus) to external study (distance education/university wide), and unit substitutions are enrolment variation requests and are subject to the same deadlines.

The dates by which a student must vary their enrolment are set out in the Principal Dates section of the Student Handbook. Enrolment variations after the prescribed dates can affect a student's academic record and financial liability.

International onshore students on a student visa are only permitted to study twenty-five (25) percent of their course by distance education (external/university wide). All International onshore students considering varying their enrolment to include external units must first seek approval from the SCU International Office.

Withdrawing from a course or unit

After certain dates in the academic calendar have passed, withdrawing from a course or unit can have a serious impact on a student's financial liability and/or academic record.

Withdrawing from unit/s without incurring a Student Contribution Amount

The final day to withdraw from unit/s without incurring a Student Contribution Amount (SCA) is the census date. Census dates vary depending on the unit/s in which a student is enrolled. Students can check the census date for each enrolled unit through My Enrolment. Each enrolled unit will be displayed with its census date clearly identified. Students who withdraw from unit/s after census date will incur a SCA.

Withdrawing from unit/s without incurring a Fail grade

The final day to withdraw from unit/s without incurring a Fail grade is referred to as the 'Withdrawal Without Failure' date. Withdrawal Without Failure will still incur a Student Contribution Amount as the final day to withdraw without incurring this debt is census date. Students who withdraw from unit/s after the Withdrawal Without Failure date will incur a Fail

grade. To check the final day to withdraw without incurring a Fail grade go to the teaching calendar [Key Dates](#) published on the SCU Student Services website.

Fee-paying courses

If you are enrolled in a fee-paying course and you withdraw from your course or unit/s after the start of the study period you may be liable for a partial fee. Refer to the University Refund Policy set out in the Rules Relating to Student Fees and Charges in the Student Handbook.

It is the responsibility of each student to be aware of the relevant dates and consequences before withdrawing from a course or unit. Course or unit withdrawal can be done through My Enrolment.

Regulations relating to a course or unit withdrawal are also set out in the Enrolment Rules, which are printed in the Rules section of the Student Handbook.

Students who require further information or assistance should contact Student Services on:

Phone: 1800 626 481

Email: enrol@scu.edu.au

International onshore students

International onshore students should contact the International Office if they intend to withdraw from their course.

Phone: +61 2 6620 3876

Email: intoff@scu.edu.au

Further information about unit withdrawal impacts for International students are detailed at www.scu.edu.au/students/fees/index.php/14/

Cross-institutional studies

It may be possible for SCU students to undertake a unit/s of study at another university and have the unit/s credited to their award (course, degree or program).

Students interested in applying for approval to study cross-institutionally at another institution should first discuss their intention with their school. The School may require the application to be in writing and accompanied by the unit statement/s for the unit/s a student wishes to study.

Where the request is approved, the School will provide written approval, which will be required by the university that you wish to study at. It is the student's responsibility to organise enrolment at that university. As each university will have different requirements and deadlines, students will need to check these carefully.

On completion of cross-institutional study, the student will need to provide their School with their academic transcript, or a certified copy, attached to a completed Advanced Standing Application form to have the unit/s credited towards their SCU degree. To avoid delays with graduation, please make sure that all applications for advanced standing are submitted as soon as possible after the completion of cross-institutional study.

International onshore students on a student visa are only permitted to study twenty-five (25) percent of their course by distance education (external/university wide), which includes cross-institutional studies. All International onshore students considering undertaking a unit of study at another university must first seek approval from the SCU International Office.

Students studying at other universities may apply to study cross-institutionally at SCU. Application is made direct to SCU using the University's Direct Application form. Normal admission deadlines apply.

Please note, not all courses allow students to undertake cross-institutional study.

For more information please contact your School Student Liaison Officer (contact details in Part One of this guide) or Student Services:

Phone: 1800 626 481

Email: stadmin@scu.edu.au

International onshore students should contact Southern Cross University's International Office:

Phone: +61 2 6620 3876

Email: intoff@scu.edu.au

Course transfer

If you are currently admitted to a course at Southern Cross University you may apply for a course transfer to study a different Southern Cross University course. Students can apply to do so by making application online through My Enrolment.

If you are seeking credit transfer (advanced standing) for units in the course that you are transferring to based on similar units you have studied in your current course, please complete an Advanced Standing Application form. You will not have to supply supporting documentation as a copy of your academic record will be accessed to ascertain your eligibility to course and credit transfer.

Students cannot transfer to another course at another University or Higher Education Institute. Instead you must withdraw from the SCU course using My Enrolment and make application to the new institute via their published application process.

Please note students wishing to exit from an SCU course with a lesser award should contact the relevant School or College for further information.

Further information about enrolment issues

Further information or assistance regarding enrolment issues is available by consulting:

- the relevant course and unit entries in the Student Handbook
- the relevant Enrolment Rules in the Rules section of the Student Handbook
- the relevant School or College Student Liaison or Support Team
- a Student Services Enrolment Officer:

Phone: 1800 626 481

Email: enrol@scu.edu.au

MySCU

MySCU is a student's point of entry to a range of online services and resources that support study and student life. The portal includes **Unit Learning Sites** and **Information Sites** where students can access resources, communication tools and useful links that are integral to their studies.

Students should regularly check the following location in their browser:

<http://study.scu.edu.au>

This opens the MySCU student intranet page.

MySCU Information Sites

MySCU information sites contain the Student Centres for each School and are typically online information forums specifically developed to support students studying units offered by a particular school. Following are examples of the information that may be contained within School Student Centres:

- **Notice Board** contains important announcements posted in relation to administrative deadlines, re-enrolment, examinations, upcoming events and internship opportunities, as well as a range of other relevant details.

- **Information** about advanced standing, leave of absence, candidature extension and graduation together with links to other University sites such as Schedule of Units, principal dates, Student Handbook, special consideration and examination, maps, student classifieds and My Enrolment.
- **Textbooks and Timetables** - links students to information about textbooks and timetables for classes and examinations.
- **Course Information** contains links to current course enrolment guides and relevant course related information.
- **Unit Assessor List** for units on offer in each study period.
- **Discussion Board** - an interactive forum that allows students to communicate with staff and/or network with other students.
- **Staff Contacts** - lists School staff and their contact details.
- **Job Opportunities** - provides students with information in relation to employment vacancies and where applicable opportunities for industry scholarships.
- **Important Links** are also provided to the University Co-op Bookshop, Schedule of Units, University Library, Student Services, Academic Skills Development and Counselling Services.

MySCU Learning Sites

A unit Learning Site is a central place to access information, learning resources and activities for each unit of study in which a student is currently enrolled. Within these sites students can access essential information including the Unit Information Guide and content (that can be presented as text and multimedia formats), participate in learning activities such as online sessions and assessment tasks, and interact with teaching staff and fellow students.

The **Unit Information Guide** is important for study as it contains details of the aims, objectives and syllabus of the unit, details of essential readings and textbooks (if applicable) as well as due dates for assessment tasks.

Through Learning Sites students may be provided with access to interactive communication tools to share ideas and content with your teachers and fellow students. For example, students may have access to discussion forums, blogs and wikis, email, instant messaging, recordings of lectures and online class sessions via **Blackboard Collaborate** with live audio, video, text chat and shared, interactive content (e.g. PowerPoint presentations, Excel spreadsheets).

Students will obtain access to MySCU Learning Sites one week prior to the commencement of the study period providing they are enrolled in that unit. Please note Learning Sites will be open to allow students to become familiar with the site and to download information but teaching and online interaction will not occur until the first teaching day of the study period.

If the symbol  is displayed to the left of the link to the Learning Site this means the site is not yet available. Where a student cannot see a particular unit listed under Learning Sites they should first check their enrolment status through My Enrolment. If it appears the student is not enrolled in that unit, they should either enrol in that unit or email a variation request to Student Services at enrol@scu.edu.au. If a student is enrolled in a unit but still cannot see the Learning Site they should send an email to helpdesk@scu.edu.au.

Blackboard Collaborate

The web-based program **Blackboard Collaborate** delivers advanced online learning environments for students and lecturers to communicate and collaborate through virtual meeting spaces and classrooms. They can share files, presentations, and applications. If the session is recorded, students can view it afterwards. Blackboard Collaborate is used in many SCU units (both on-campus and external). To use audio in Blackboard Collaborate sessions, students are advised to use a headset with a microphone.

MySCU login details

To access MySCU students will need their account details.

New students

A student's letter of offer provides the information needed to log in to My Enrolment. Please note, new students will need to log in to My Enrolment to access their MySCU account details.

After logging in students should ensure that they click on the MySCU Details tab and record their username and password. This section provides students with access to their study portal. It is separate to My Enrolment.

Continuing students

Continuing student should use their existing username and password. If a student has forgotten their password they should contact the IT Service Desk:

Phone: +61 2 6620 3698

Email: servicedesk@scu.edu.au

Changing your password

Students can change their password by accessing the following link:

www.scu.edu.au/changepassword. It is important that students change their passwords regularly.

HINT 1: Commencing/first year students should check MySCU as soon as possible as it will assist their preparedness for university studies.

HINT 2: It is important students read and understand the information contained in the Unit Information Guide.

Textbooks

Prescribed textbook details can be found on the University Co-op Bookshop website www.coop-bookshop.com.au and are also contained in your Unit Information Guide for each unit.

Approximately two to three weeks prior to each study period commencement students can check their prescribed textbook list on the University Co-op Bookshop website. Information regarding prices and availability can also be checked on this site.

Prescribed textbooks can be purchased from on-campus Co-op Bookshops at Coffs Harbour, Lismore and Beachside, or online for delivery to residential addresses.

When searching for textbooks or ordering online students should use the text search facility. Go to the website and find 'Text List Search' in the 'Book Search' drop down menu at the top left. Enter the Southern Cross University campus, relevant study period and unit code/s. Searching or ordering using the 'Text List Search' will link automatically to the textbook information a Southern Cross University member of staff has given the University Coop Bookshop and will ensure that the correct books are selected.

Limited copies of required texts are placed on reserve in the University Library.

The University Co-op Bookshop contact details are:

Lismore campus

Online: www.coop-bookshop.com.au

Phone: +61 2 6621 4484

Fax: +61 2 6622 2960

Email: lismore@coop-bookshop.com.au

Coffs Harbour campusOnline: www.coop-bookshop.com.au

Phone: +61 2 6659 3225

Fax: +61 2 6659 3226

Email: coffs@coop-bookshop.com.au**Beachside campus**Online: www.coop-bookshop.com.au

Phone: +61 7 5599 4191

Fax: +617 5599 4568

Email: scubeachside@coop-bookshop.com.auFor further information visit the website: www.coop-bookshop.com.au

Study materials and Books of Readings

Copies of study materials are available online. The Unit Information Guide and Study Guide are available on the MySCU Learning Site for each unit. The Book of Readings, if applicable to a unit, is available on the University Library [eReadings](#) website (for online viewing and saving). Some Study Guides and workbooks, if applicable, may also be available on eReadings.

Delays in obtaining study materials may be experienced if you enrol (or vary your enrolment) only a few weeks before the study period commencement date. If study materials are not available one week before the commencement of the study period, students should immediately contact their School or College External Studies Dispatch Officer by email or telephone.

Students can obtain printed copies of study materials using Rapidprint, which is a student print-on-demand system where printed copies of the study materials in eReadings can be purchased. Your SCU username and password are required.

Hardcopies of study materials are usually only available upon request.

Students in Correctional Centres

If you are currently in a Correctional Centre, please advise the relevant School or College as soon as possible. We are aware that students in Correctional Centres may require Southern Cross University to make special arrangements to ensure access to study materials.

Books of Readings

Books of Readings are often produced by Schools or Colleges to supplement textbooks and are available on the University Library [eReadings](#) website. In eReadings study materials are available for students to browse. Students can obtain printed copies using RapidPrint.

RapidPrint is a student print-on-demand system where printed copies of the study materials in eReadings can be purchased. Credit cards are accepted and any Australia Post charges are added to the cost of the order. Your SCU username and password are required. Distance education (university wide/external) students receive a copy of the Book of Readings in their study materials but are welcome to use the services of RapidPrint, if they wish.

More information

For more information on RapidPrint or to access their printing services go to the SCU [RapidPrint](#) website.

School specific arrangements

Where a School has alternative arrangements in place regarding study materials and Books of Readings, students will find specific information in Part One of this guide.

Turnitin

Many assignments at the University will be submitted (through MySCU) to Turnitin, a text-matching system that finds similarities between assignments and other documents such as web pages and academic journals.

Turnitin produces an 'Originality Report', a report identifying sections of text in the submitted assignment which match sections of text in these other documents. Turnitin at SCU is set up so that students can self-check their work before submitting a final copy of their assignment.

For further information see the SCU [Turnitin](#) website.

Orientation and transition

The orientation program at Southern Cross University is a four-week program welcoming first-year and returning students to SCU. The program offers essential information to help students start and recommence their university life. This essential information includes course information sessions, academic support sessions and student support information. There is also a comprehensive sport and cultural program and there are opportunities to meet other students and staff in a supportive environment.

To find out more go to the SCU [Orientation](#) website.

Beat The Stress Week

'Beat The Stress Week' is an integral part of the Southern Cross University Orientation Program. It showcases support services and associated staff and puts a face to a name. The Beat The Stress Week program includes a festival day, clubs and societies day, informative sessions and workshops, entertainment and much more.

To find out more go to the SCU [Orientation](#) website.

Student Health and Support Services

Southern Cross University Student Health and Support Services (SHSS) offer a range of services to encourage academic success and increase a student's enjoyment of study and university life. SHSS provides students with personal assistance including counselling, medical and dental services, disability and equity services, and pastoral care.

The Student Health and Support Services website will assist external students and students on all campuses to locate the services available either on campus or online. The website can be found at www.scu.edu.au/studentssupportservices

The contact details for Student Health and Support Services are:

Counselling

Lismore & Distance Education students:	+61 2 6620 3943
Coffs Harbour:	+61 2 6659 3263
Gold Coast and Tweed Heads:	+61 7 5589 3001
Email:	counselling@scu.edu.au
After Hours:	1300 369 968 (Mental Health Access Line)

Medical

Lismore:	+61 2 6620 3943
After Hours (Lismore):	+61 2 9963 3032

Disability Support

Lismore & Distance Education students:	+61 2 6620 3943
Coffs Harbour:	+61 2 6659 3263
Gold Coast and Tweed Heads:	+61 7 5589 3001

Chaplaincy

Lismore:	+61 2 6620 3943
Coffs Harbour	+61 2 6652 3263
Gold Coast and Tweed Heads:	+61 7 5589 3001

Student Mentoring

All enquiries:	+61 2 6620 3422
----------------	-----------------

Indigenous Australian Student Support

Indigenous Australian Student Support (IASS) provides an extensive service to all Indigenous Australian people who are studying at Southern Cross University. The aim of IASS is to provide the highest quality support to Indigenous Australian students within a culturally safe and welcoming atmosphere. The IASS team is made up of a number of specialist staff who are dedicated to supporting Indigenous Australian students throughout their University experience. As a whole, the team is dedicated to developing a sense of scholarship, community and growth amongst staff and students. IASS provides a space for students to get together at an informal social level as well as tutorial rooms and a computer lab for Indigenous Australian student's use. At IASS we welcome Indigenous Australian students, families and local community to drop in and share our space. We acknowledge and respect all Indigenous Australian Elders and encourage them to be part of our support strategies. Their contribution, like yours, is of vital importance to all our learning journeys.

University Library

The Library provides a wide range of services, print and electronic resources to support students in their study and assessment tasks, including distance education students and students with special needs.

Students should visit the Southern Cross University [Library](#) website to discover the range of services, online resources and various sources of assistance available.

Library services and resources include:

- **Getting Help:** librarian assistance, finding information, referencing, EndNote and copyright
- **Online Resources:** catalogue, databases, Ebooks, eReadings, journals, past examination papers, and search tools
- **Library Services:** borrowing, document supply and podcasts
- **SCU Library Guides:** subject guides.

Southern Cross University Library contact details are:

Lismore campus (located in Block A)

Freecall:	1800 659 460 or +61 2 6620 3752
Fax:	+61 2 6622 0093
Email:	libdesk@scu.edu.au

Coffs Harbour campus (located in Block E1)

Phone:	+61 2 6659 3232
Fax:	+61 2 6659 3234
Email:	coffslibrary@scu.edu.au

Gold Coast and Tweed Heads (located at Gold Coast Campus)

Phone:	+61 7 5589 3100
Fax:	+61 7 5589 3702
Email:	goldcoastlibrary@scu.edu.au

Academic Skills Development

Academic Skills Development (ASD) at Southern Cross University provides educational support to students, staff and the university as a whole. The team's primary role is to improve the quality of learning by developing students' academic language, learning, critical thinking and numeracy skills as well as providing strategies for effective study.

Academic Skills Development supports internal and external students at all levels of study and have developed a range of resources and support services for students to access. To view these services go to the [Academic Skills Development](#) website.

Staff are based across three campuses at Lismore, Coffs Harbour and Gold Coast/Tweed Heads.

ASD contact details are:

Website: www.scu.edu.au/academicskills/

Email: academicskills@scu.edu.au

Lismore campus (located in Block A, 3rd Floor)

Phone: +61 2 6620 3386

Fax: +61 2 6620 3523

Coffs Harbour campus (located in Building MLG.9)

Phone: +61 2 6659 3323

Fax: +61 2 6659 3051

Gold Coast and Tweed Heads (Riverside location)

Phone: +61 7 5506 9219

Fax: +61 7 5506 9363

Services for distance education students

Distance education students (external, university-wide) can access all Southern Cross University services in-person at any one of the SCU campus locations. Distance education students can also access SCU information and services via the SCU website, telephone, email, instant messaging, SCU Connect and MySCU.

The University has also established a Student Services freecall number for external students – 1800 111 890.

Information technology support

Information Technology Services (ITS) provides a range of services, information and support to students. Services include computer accounts (access to MySCU, MyEnrolment), internet access, email and calendaring, and computing lab facilities. Information on these services is available online through the MySCU portal (study.scu.edu.au) or SCU Connect (scu.edu.au/scuconnect). SCU Connect is the online point of contact for accessing information on all ITS services and resources. Additionally, general information relating to IT services and facilities can be found at scu.edu.au/it.

IT Support: Students needing IT assistance can contact the ITS Helpdesk online through the MySCU portal (under the Computing & IT tab) and logging a call.

Alternatively, students can phone for assistance between the hours 9 am and 5 pm weekdays on:

Freecall: 1800 111 890

Or directly:

Lismore, Tweed and Gold Coast students	Coffs Harbour students
Phone: +61 2 6620 3698	Phone: +61 2 6659 3080
Email: servicedesk@scu.edu.au	Email: chec.helpdesk@scu.edu.au
Website: scu.edu.au/it/servicedesk	Website: checit.scu.edu.au

Early engagement and intervention support

Southern Cross University has a whole-of-university approach to early engagement and intervention support for students. Part 3 of Academic Policy relates to student retention and standing and focuses on the first-year experience and on improving student retention and student success, which includes enhancing preparedness for study, enhancing the first year experience, ensuring a quality curriculum and authentic, engaging assessment with timely feedback and clear expectations about standards. Southern Cross University has also implemented formal early interventions and strategies to assist students to better their academic performance where necessary.

Early engagement and intervention support includes:

- appropriate orientation to the social and academic culture of the University
- information about the various forms of assistance and student support services available to students
- targeted intervention and support for those students who have not engaged with their studies or do not pass early assessment items. For example, most Schools or Colleges will require students to undertake an early online orientation assessment or activity that is associated with at least one core unit during the first year. Students who do not participate or struggle with the activity will be contacted and offered appropriate assistance and support to develop the necessary skills to successfully undertake their studies
- opportunities within each course to participate in community-building activities such as peer mentoring schemes
- tracking student progress through the allocation of academic standings based on a student's Grade Point Average (GPA) and implementing appropriate intervention procedures, academic support and learning assistance activities for students who require support.

Students should become familiar with Academic Policy Part 3, Student retention and standing.

For further information refer to the [SCU Policy Library - Students](#) or contact the relevant School or College.

Examinations

Final examinations are held at the end of each study period. Not all units require examinations so students should carefully check the assessment requirements of all the units in which they are enrolled. Examination dates are detailed in the [Southern Cross University Teaching Calendar](#).

Examinations are held in many cities and towns throughout Australia and in some countries overseas. If a student is living within 120km of an established Exam Centre they are expected to attend that centre. Examinations can be arranged outside of Australia, however they attract a fee.

Distance education students (external, university-wide) are required to select an Examination Centre through My Enrolment when they select their first units of study. Distance education students will receive a letter from the Examinations and Progression Unit, Student Services detailing the exam timetable, the exam location, the exam supervisor and any special instructions regarding the centre. Distance education students should ensure that they check their examination centre and special instructions immediately. Changes to an examination centre can be made in My Enrolment. Select the 'Change External Exam Centre Details' link under 'My Details'. Changes less than three (3) weeks prior to the commencement of an examination period attract an additional administrative charge. If a student is unable to select a suitable Examination Centre they should contact the Examinations and Progression Team.

Students who need to sit an examination at an overseas location must contact the Examinations and Progression Team to make the required arrangements. These arrangements need to be made no later than six (6) weeks before the commencement of the exam period.

All students will receive two emails to their SCU email regarding the examination timetable. The first is to notify that the 'Draft Exam Timetable' is available. The second is to notify that the 'Final Exam Timetable' is available. The 'Draft Exam Timetable' and the 'Final Exam Timetable' are published on the SCU website and in My Enrolment. To view, select 'Exam Timetable' under 'My Exams'. Please read all information carefully and follow all instructions.

It is a student's responsibility to check their Final Exam Timetable, exam centre details and to complete all required examinations. Details will not be given out by telephone. Misreading an examination timetable is not grounds for special consideration or a special examination.

Student Services must be notified immediately if you cannot attend an examination at a nominated external examination centre.

The University's rules governing Student Assessment and Examinations are set out in the Rules section of the Student Handbook.

For assistance please contact the Examinations and Progression Unit:

Phone: +61 2 6620 3431 or 1800 626 481

Email: ssexams@scu.edu.au

Special consideration/special examination

The Student Assessment and Examination rules provide for students to be granted a special examination or special consideration in appropriate circumstances.

A student may apply for special consideration to vary the deadline for an assignment assessment task (extension). This does not apply to an end of unit examination.

Where a student completes an assessment task (examination or assignment) and they believe their preparation or performance was adversely affected by health (including impacts of religious fasting); compassionate circumstances; religious observances or celebrations; serious unforeseen personal events; selection in State, national or international sporting or cultural events; rendering genuine and unforeseen emergency service in a professional or voluntary capacity; or rendering any service (including undertaking training) in the Defence Reserves, the student may apply for special consideration regarding the marking of the assessment.

If a student is unable to sit for an examination due to medical or other exceptional circumstances they may apply for a special examination by completing an Application for Special Consideration and submitting it to the relevant School or College. Except in exceptional circumstances, a special examination will not be granted once a student sits for an examination. Misreading the exam timetable is not grounds for a special examination.

An application form for Special Consideration is available from the Student Centre, from your School or College and on the Student Services website. All applications for special consideration/special examination **must** be accompanied by supporting documentation and/or corroborative evidence as follows:

Health grounds

- A health certificate from a registered health practitioner that must include the date of consultation and a specific statement of effect of medical complaint and/or treatment on your ability to complete any relevant task.

Compassionate circumstances

- Factual details of the circumstances or event and corroborative evidence that may support your claim e.g. health certificate, newspaper death notice.

State, National or International sporting or cultural events , or religious observances or celebrations

- A statement signed by an authorised officer of the appropriate organisation which validates a conflict with the University's timetable.

Rendering genuine and unforeseen emergency service in a professional or voluntary capacity, or rendering any service (including undertaking training) in the Defence Reserves

- A statement signed by an authorised officer of the appropriate organisation which details the nature of the service rendered, and validates a conflict with the University's timetable.

Grades and academic standing

At the end of each study period upon the release of grades a student can check their grades for each unit, print a copy of their grades and identify their academic standing for that study period. Students can access their grades and academic standing in My Enrolment by selecting 'My Grades'.

Student academic progress

Student academic progress will be reviewed using University Policy and Rules that relate to course progression including professional experience components of courses and specific Award Rules. Southern Cross University Academic Policy outlines the requirements for satisfactory academic progress including academic standings and students should become familiar with their responsibilities under this policy.

Students who have been excluded because of unsatisfactory course progress will be informed they have been excluded and advised of their re-enrolment and appeal rights, which are set out in detail under Rule 2.10 in the Rules Relating to Awards.

International onshore students who receive notification that they have not met satisfactory course progress requirements or have been excluded are advised they must contact the International Student Advisor at their campus.

Further information about course progress requirements can be found in the Southern Cross University Academic Policy, Part 3, Student retention and standing - refer to [SCU Policy Library - Students](#), and the Rules Relating to Awards in the [Student Handbook](#).

Querying a grade

Students may query the grade awarded for any unit by first contacting their Unit Assessor to discuss the matter. The Unit Assessor will provide advice regarding the process, which is specified under [Rule 3.15 Query of Final Grade](#) in the Southern Cross University Rules Relating to Awards.

Students have a responsibility to adhere to the University Rules, which are published in the [Student Handbook](#). Students should also refer to the Rules for guidance on University process and applicable timeframes. Further advice and support can be obtained by contacting the relevant School or College Student Liaison and Support Team.

Staying in touch with SCU

Students should ensure that they keep their contact details up to date in My Enrolment, including work, home and mobile telephone numbers and residential, postal and delivery addresses.

Students should also regularly access MySCU, (the University's online learning portal). Most lecturers make use of MySCU for announcements to all students regarding unit-related matters, to answer individual or commonly asked questions and to offer assistance, tips or feedback with assignments.

The University encourages the use of email to enhance communications and the sharing of knowledge and ideas. University email services are intended to allow greater efficiency and support teaching, learning, research and administration activities. The University student email address is viewed and used as the University's primary form of written communication with students. Students should access their SCU webmail weekly (even during University vacation periods) as changes to enrolment details, all-student notices and important reminders relating

to University studies are sent to student SCU email accounts. Forwarding of SCU student email to a private email address is permitted. Forwarding instructions are detailed in My Enrolment under 'Email Forwards' – click on the 'Webmail Forward' link.

For further information please refer to the IT&TS *Email Policy, 2.2.1. Access and Availability – Student Email Accounts*.

MySCU and webmail login details

To access most technology services (MySCU, MyEnrolment, webmail etc), students will need their account details.

New students

A student's letter of offer provides the information needed to log in to My Enrolment.

After logging in students should ensure that they click on the MySCU Details tab and record their username and password. This section provides students with access to their study portal. It is separate to My Enrolment.

Continuing students

Continuing students should use their existing username and password. If a student has forgotten their password they should contact the IT Service Desk:

Phone: +61 2 6620 3698

Email: servicedesk@scu.edu.au

Complaints @ SCU

The University has a commitment to seeking feedback from students and staff, and acknowledges the right of students, staff or members of the public to complain if they are dissatisfied.

The University has established a Complaints Management Framework to provide for the timely and fair resolution to complaints. The Framework will help students to decide how to proceed with a complaint or concern.

Students are encouraged to make a complaint informally, as many complaints can be sorted out with the staff member directly responsible. However, if a complaint submitted informally is not resolved, then students should set out their complaint in writing to the nominated officer.

For further information about how to submit a complaint please refer to:

[Complaints @ SCU](#)

[Complaints Management Framework](#)

General information

Key dates for 2013

2013 SESSIONS	Session 1, 2013	Session 2, 2013	Session 3, 2013-2014
Online Enrolment Opens	Tuesday 2 October 2012	Tuesday 2 October 2012	Tuesday 2 October 2012
Orientation Starts	Wednesday 13th February	Wednesday 12th June	Wednesday 9th October
Studies Commence	Monday 18th February	Monday 17th June	Monday 14th October
Last date to enrol online	Refer to the 2013 Teaching Calendar		
Census date	Check your census date in My Enrolment		
Study break	Friday 29th March – Friday 5th April	Monday 29th July – Friday 2nd August	Monday 16th December – Wednesday 1st January, 2014
Last Date to Withdraw Without Fail	Refer to the 2013 Teaching Calendar		
Study break	Monday 20th May – Wednesday 22nd May	Monday 16th August – Wednesday 18th August	Monday 20th January, 2014 – Wednesday 22nd January, 2014
Exam period	Thursday 23rd May – Saturday 1st June	Thursday 19th September – Saturday 28th September	Thursday 23rd January, 2014 – Saturday 1st Feb, 2014
Inter-Session Break	Monday 3rd June – Friday 14th June	Monday 30th September – Friday 11th October	Monday 3rd February, 2014 – Friday 14th February, 2014
Grade Publication	Refer to the 2013 Teaching Calendar		

2013 TRIMESTERS	Trimester A, 2013	Trimester B, 2013	Trimester C, 2013
Online Enrolment Opens	Refer to the 2013 Teaching Calendar		
Studies commence	Monday 21st January	Monday 13th May	Monday 2nd September
Last date to enrol online	Refer to the 2013 Teaching Calendar		
Census date	Check your census date in My Enrolment		
Last Date to Withdraw without fail	Refer to the 2013 Teaching Calendar		
Exam Period	Monday 22nd April – Friday 3rd May	Monday 12th August - Friday 23rd August	Monday 2nd December – Friday 13th December
Inter-Trimester Break	Monday 6th May – Friday 10th May	Monday 26th August – Friday 30th August	Monday 16th December – Friday 17th January, 2014
Grade publication	Refer to the 2013 Teaching Calendar		

The SCU **2013 Session and Trimester Teaching Dates Calendar** outlines each week in the study period and its corresponding dates. Use the following link and under *Important Dates* select *2013 Session/ Trimester Teaching Dates*. A two page calendar will appear. The first page contains Session dates, the second page contains Trimester dates. Use the scroll bar to the right of the screen to access the second page.

[2013 Session and Trimester Teaching Dates Calendar](#)

For further enquires please telephone 1800 626 481.

Useful University websites

Getting started

Getting Started Website	http://www.scu.edu.au/gettingstarted
Academic Skills Development	http://www.scu.edu.au/academicskills
Accommodation	http://www.scu.edu.au/accommodation
Campus maps	http://www.scu.edu.au/about/maps
Key dates	http://www.scu.edu.au/services/student-services/index.php
Change your password	http://www.scu.edu.au/it/index.php/3
eReadings	http://www.scu.edu.au/library
Fees and financial assistance information	http://www.scu.edu.au/fees
Fees and financial assistance – document downloads	http://www.scu.edu.au/fees/index.php/dds
First year student support	http://www.scu.edu.au/firstyear/
Future students – document downloads	http://www.scu.edu.au/students/prospective/index.php/dds
International students – unit withdrawal impacts	http://www.scu.edu.au/fees/index.php/5
International onshore students	http://www.scu.edu.au/international/iss/
Library	http://www.scu.edu.au/library/
My Enrolment	http://www.scu.edu.au/myenrolment
MySCU	http://study.scu.edu.au
Orientation and transition	http://www.scu.edu.au/orientation
Policy and information – Academic Standings and Appeals	http://www.scu.edu.au/policy/
Principal teaching dates	http://www.scu.edu.au/about/dates
RapidPrint	http://rapidprint.scu.edu.au
Schedule of units	http://www.scu.edu.au/scheduleofunits
SCU Connect	http://www.scu.edu.au/it/
Student representation	http://www.scu.edu.au/services/oasis/index.php/2/
Student Mentoring Program	http://www.scu.edu.au/equity/index.php/3/

Student Handbook	http://www.scu.edu.au/handbook
Student life [OASIS]	http://www.scu.edu.au/services/oasis/
Student Services	http://www.scu.edu.au/student-services/
Student Support Services	http://www.scu.edu.au/services/support-services/
Textbooks	http://www.coop-bookshop.com.au
Timetables	http://www.scu.edu.au/timetables
Turnitin	http://study.scu.edu.au/turnitin
Webmail	http://webmail.scu.edu.au

About the University

About the University	http://www.scu.edu.au/about
General contact details	http://www.scu.edu.au/contact
International Office	http://www.scu.edu.au/international
Campus Tours	http://www.scu.edu.au/marketing/index.php/10

Schools and Colleges

Arts and Social Sciences	http://www.scu.edu.au/sass
Education	http://www.scu.edu.au/education
Environment, Science and Engineering	http://www.scu.edu.au/enviroscience
Gnibi – College of Indigenous Australian Peoples	http://www.scu.edu.au/gnibi
Health and Human Sciences	http://www.scu.edu.au/healthscience
Law and Justice	http://www.scu.edu.au/law
SCU College	http://scucollege.scu.edu.au/
Southern Cross Business School	http://www.scu.edu.au/business-school
Tourism and Hospitality Management	http://www.scu.edu.au/tourism
The Hotel School Sydney	http://www.hotelschool.scu.edu.au

Southern Cross University Orientation Program



ALL WELCOME!

The Orientation Program at Southern Cross University marks the beginning of university life for our new students and a big welcome back to our returning students.

The Orientation Program, **Get Started**, provides new and returning students with the 'must have' knowledge to start university life. The program includes important orientation sessions such as:

- essential course information sessions
- academic skills development sessions
- library and campus tours
- IT essentials.

UniLife, in conjunction with student groups, also offers a variety of social, sporting and cultural programs and coordinates a "Get Connected Week", in the last week of the orientation program. It is your chance to meet other students and make valuable networks and form study groups.

Start by going to scu.edu.au/orientation and get all your orientation information – we welcome you to SCU!



SCU.EDU.AU/ORIENTATION

