

# cross reference

Southern Cross University Library Newsletter | Number 29 | February 2008



Welcome to the Library, in all its forms, to newcomers to the University and to those returning. Our staff continue to excel in offering high quality and friendly service to students at all three campus locations as well as to those studying online or at a distance.

In recognition of the provision of excellent service, the Library was successful in the recent prestigious Carrick Institute awards (see story below). Staff have also again been successful in the annual Vice-Chancellor's Awards that acknowledge significant contributions to the University. Library priorities for 2008 include implementation of the new website for first semester, enhanced services for first year undergraduate students, as well as a number of internal organisational matters that will help in delivering a more efficient and quality-driven service to clients. This semester will see the introduction of a new laptop computer loan service at the Lismore campus and a reorganisation of specific Library spaces. As a result there will be areas freed up for more casual

study use as well as a group study room with a laptop, overhead projector and large plasma screen for collaborative work. During O Week and subsequent times throughout the year, the Library offers tours and classes at the Tweed Gold Coast, Coffs Harbour and Lismore campuses. These are designed for new (and not so new!) students to get a head start for the coming year. Details will be on the Library website or just ask at any of our campus libraries.

We encourage client participation in the development and improvement of Library services. Your opinions and ideas are valued, please don't hesitate to let us know if we are not meeting your needs. All the best for 2008.

**Des Stewart, University Librarian**

## National award recognises innovative services

The Library has recently been recognised by the Carrick Institute for Learning and Teaching in Higher Education, receiving a Citation for Outstanding Contributions to Student Learning in the 2007 Carrick Awards.

Des Stewart, University Librarian, and colleagues Judy Hibberd, Di Clarke, Craig Littler and Tim Pedrazzini received a citation for the provision of innovative library and information services which are integrated with the changing teaching and learning needs of staff and students.

"I'm delighted that we have been acknowledged by an external body. This was a whole-of-Library effort involving all staff from across the three campuses at Lismore, Coffs Harbour and Tweed Gold Coast," Mr Stewart said.

"We aim to make a personal connection between the Library and every Southern Cross University student, and as a result we use contemporary and familiar communication tools such as SMS and podcasting."



(L to R) Tim Pedrazzini, Craig Littler and Des Stewart receiving the award from Professor Richard Johnstone, Executive Director, Carrick Institute



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# ePublications@SCU



Vice-Chancellor Professor Paul Clark (right) with Craig Littler and Kerrie Burn from the Library

Southern Cross University's digital repository of research publications, ePublications@SCU, was officially launched by the Vice-Chancellor, Professor Paul Clark, on 13 December 2007. The repository aims to capture and preserve the intellectual output of Southern Cross University authors and researchers, and to increase visibility and impact through open access to researchers around the world. You can explore the ePublications@SCU website at <http://epubs.scu.edu.au>

The repository is intended to include a diverse range of research and scholarly materials including previously published articles, working papers, technical reports, conference papers and theses. Non-text files, such as images, audio and video, can also be included.

ePublications@SCU is managed by the Library. For further information, please contact Kerrie Burn by phone (02 6620 3998) or by email ([epubs@scu.edu.au](mailto:epubs@scu.edu.au)).

## New Library website

Our website is changing! We have developed a new website using Websys, the University's Content Management System. We hope the layout will be easier to understand, and easier to use. The site will continue to provide access to the wide range of excellent Library information resources and services such as Loans, Document Supply, Academic Support, eReserve, Exam papers, and of course, books, databases and electronic journals.

There are pages devoted to the different categories of users such as undergraduates, postgraduates, distance education and international students, and pages for alumni, staff, and researchers.

The site also contains subject guides on various topics so that no matter what area you are studying or researching, you will be able to find the most appropriate resources.

We would appreciate your feedback. Does the site look good? And more importantly, does it help you find what you want quickly and easily? Please provide feedback via the *tell us* link on the Library home page at [www.scu.edu.au/library](http://www.scu.edu.au/library).

## Laptops for loan

The Lismore Campus Library has recently purchased ten laptop computers that will be available for loan in first semester 2008. There are eight Dell laptops and two Macintoshes.

These laptops provide a further ten computers in response to the growing popularity of the eSpace, and to feedback received via surveys and the suggestion box indicating a demand for more computers in the Library.

The laptops will be able to connect to the Internet via the wireless network and access standard programs such as Word, Excel and Internet Explorer. Library systems staff are currently working towards enabling wireless printing.





## Collaboration brings benefits for new students

During Orientation Week at the Tweed Gold Coast Campus, new undergraduate students have the opportunity to participate in a workshop that gives them a head start in studying successfully at university. The 3-hour workshop is a collaborative effort between Library, Learning Assistance and International Office staff, and combines interactive elements and group activities with informative demonstrations.

Learning is facilitated through a variety of delivery mechanisms, including interaction involving the larger group, small-group discussion, and website demonstrations. Workshop activities are supported by various handouts and Library *Getting Started* information kits.

The workshop not only prepares new students for study at Southern Cross University, but also facilitates networking, and introduces them to the Library and Learning Assistance resources available on campus to assist them in their studies.

## Academic staff profile

### Professor John Jenkins, Head of School, Tourism and Hospitality Management

#### *How long have you been at SCU and what attracted you to working here?*

I've been here about six months, having moved from the University of Newcastle. I think the School of Tourism and Hospitality Management is one of the top two of its kind in the country, though such Schools take quite different shapes. The Australian Regional Tourism Research Centre, hosted by the School, is very well known, and the Centre for Gambling Education and Research has grown substantially in a short time. I was particularly attracted by the opportunities that go with the position, the people who work here, the breadth and depth of programs on offer, the size of the School and its fantastic teaching and research potential, and the support for the School from the University executive. I also like the structure of the University, which gives greater autonomy to the schools to do creative and innovative things and take real responsibility for what they do. SCU is wonderfully located for broader lifestyle reasons, and my work consistently presents new and exciting challenges. I really am enjoying my work and the new experiences in my life outside SCU.

#### *What does your role as Head of School involve?*

I'm primarily focussed on providing leadership and strategic direction, staffing and recruitment, teaching issues, consolidating the School's existing partnerships and collaborations, and developing the research and other capacities of the School's Research Centres. There are obviously other things but these have been dominant over the past two or so months. I am also working hard on re-establishing my own research activities in a new environment, getting some papers and book chapters written, and submitting ARC grants. I also supervise a few PhD students at SCU and elsewhere.

#### *What are your research interests?*

I have a broad range of research interests, including outdoor recreation management, tourism policy and planning, volunteer tourism, non-resident fathers' leisure with their children, leisure and recreation planning in urban communities, and eco-tourism certification. I've recently published books on *Tourism Planning and Policy* (2007), and *Outdoor Recreation Management* (2006), and edited the *Encyclopedia of Leisure and Outdoor Recreation* (2003). I'm also managing editor of the journal *Annals of Leisure Research*.

#### *What are your interests outside of academic work?*

Surf skiing, body surfing, cycling, visiting the gym, reading, camping and bushwalking. I also enjoy music – I play bass guitar, and just before Christmas had a final gig with my old blues band in Newcastle. I might get back into Rugby coaching next year.

#### *How do you make use of the Library?*

I use a lot of databases, online journals and online books in my discipline area. I also borrow from the music CD collection, most recently Albert Collins, Albert King, Jimi Hendrix, Mike Bloomfield and Buddy Guy. I come into the Lismore campus Library to read newspapers, and to look at new books and journals. The Library has one of the best outlooks of any Australian university and I enjoy reading and relaxing in a comfortable spacious environment. The Coffee@Library café is also an attraction.

#### *If there was one thing you could change about the Library, what would it be?*

A wider range of books and more resources at the Tweed Gold Coast and Coffs Harbour campuses.



## Who's who in the Library?



### Kerrie Burn, Team Leader, Resource Services

#### *What is your role in the Library?*

I'm responsible for leading a team of nine staff who order, catalogue and manage Library information resources including books and journals in both electronic and print formats, and other special formats such as music CDs and DVDs. The team also manages eReserve, SCU theses in the Australian Digital Theses database, and SCU's digital repository of research publications, ePublications@SCU.

#### *How long have you been at SCU and what attracted you to working here?*

I began as a casual librarian in February 2007 and was appointed as Team Leader in July. Prior to this I completed a Master of Arts by Research degree and worked in special academic libraries in Melbourne for about 13 years. I moved from Melbourne in December 2005 and was a full-time student in 2006. We had holidayed in the region for several years and loved it. With my background in the university sector, working at SCU was my ultimate goal.

#### *What do you like most about your job?*

I like making things happen – managing successful projects, streamlining processes and creating efficiencies, and getting the best out of a team. I also like the variety of being responsible for a range of tasks in the course of a day and liaising with different people to get the job done.

#### *What are your other interests?*

With the more rural lifestyle here I've taken a keen interest in organic gardening, permaculture, and raising chickens. I enjoy food and hospitality, dining with friends, spending time with my three girls, movies and holidays!



## O Week Library tours and classes

For new and continuing students! You can find out what the Library is all about during these first weeks at University by joining in one of our orientation tours. The tour will show you how you can borrow, where to go for help and how to use our online catalogue.

More tours and classes are planned in the first weeks of semester covering Library databases and general Library information. Details will be available on the Library website or contact your campus Library for more information.

### Coffs Harbour

Monday–Friday 10:00–11:00 and 1:00–2:00

### Lismore

Monday and Friday 12:30–1:00

Tuesday and Wednesday 12:00–12:30

Thursday 11:30–12:00

### Tweed Gold Coast

Tuesday 9:30–12:00

Wednesday 1:00–4:00

## Services at Coffs Harbour

### Books, e-books, journals, DVDs

As well as books, journals and DVDs for loan, the Library offers you access to 25,000 electronic journals and over 12,000 e-books. Take advantage of the classes we offer in O Week and you'll know how to find all these.

### Equipment for Loan

There are two places on campus you can borrow equipment – the Library and the Student Learning Centre in O Block. At both locations you'll find data projectors, laptops, CD players and hand-held recorders.

### Need help with research?

Subject specialists can help you find what you need, they are:  
Jann Small (Nursing, Psychology and Social Science) 6659 3236 or [jann.small@scu.edu.au](mailto:jann.small@scu.edu.au)

Erhard Dehmelt (Education, Commerce and Management, and Tourism and Hospitality Management) 6659 3236 or [erhard.dehmelt@scu.edu.au](mailto:erhard.dehmelt@scu.edu.au)

Judy Hibberd (Arts) 6659 3238 or email [judy.hibberd@scu.edu.au](mailto:judy.hibberd@scu.edu.au)

## Contacts

	web	email	phone
<b>General</b>	<a href="http://www.scu.edu.au/library">www.scu.edu.au/library</a>	<a href="mailto:libdesk@scu.edu.au">libdesk@scu.edu.au</a>	1800 659 460
<b>Lismore</b>	<a href="http://www.scu.edu.au/library">www.scu.edu.au/library</a>	<a href="mailto:libdesk@scu.edu.au">libdesk@scu.edu.au</a>	02 6620 3752
<b>Coffs Harbour</b>	<a href="http://www.scu.edu.au/library/chec">www.scu.edu.au/library/chec</a>	<a href="mailto:coffslibrary@scu.edu.au">coffslibrary@scu.edu.au</a>	02 6659 3232
<b>Tweed Gold Coast</b>	<a href="http://www.scu.edu.au/library">www.scu.edu.au/library</a>	<a href="mailto:goldcoastlibrary@scu.edu.au">goldcoastlibrary@scu.edu.au</a>	07 5506 9205