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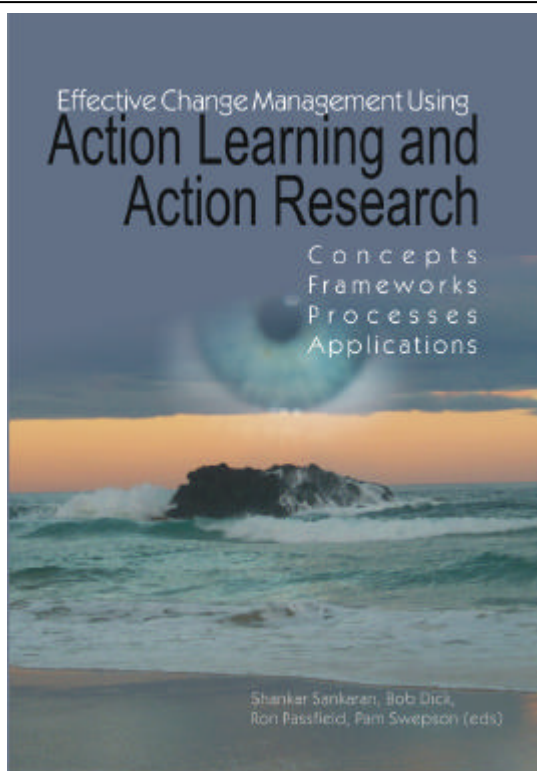
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Effective Change Management Using Action Research and Action Learning: Concepts, Frameworks, Processes and Applications

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