

The information you provide here is entirely at your discretion. The purpose of requesting this information is to assist in service planning.

Student Details

Family name		Given name/s			
Student number		Date of Birth		Age	
Gender					
Male	Female	Non-binary	Prefer not to say	Other (please indicate)	
Country of birth			First/home language		
Street address (<u>students to provide if living in Australia</u>)					
Suburb		Postcode		Mobile	
Email					
May we contact you using?					
Any listed method	Mail	Email	Mobile – call	Mobile – SMS	Zoom
Emergency Contact details					
Full name		Phone number		Relationship to you	
Please tick ALL boxes that apply to you (these categories help with the evaluation of our service delivery)					
Aboriginal/Torres Strait Islander		Non-English speaking background		LGBTIQ+	
From Isolated/Rural area		Student with a disability			
Are you the first person from your family to attend University					
Yes		No			

Academic Faculty name

Degree/Program name

Program type

Undergraduate

Postgraduate

Certificate/Diploma

Non-Award

Are you studying

Full-time student

Part-time student

On-campus

Online

External

Domestic

International

Year of study

1st

2nd

3rd

4th

5th

6th

If not studying, are you?

On leave of absence or medical leave

On exclusion or suspended

Admitted but not currently enrolled

Other (please indicate)

How did you find out about the Counselling Service?

Lecturer/Staff member

Orientation talks

Friend

Handbook

Client Services

SCU Online

Poster notices

SCU Student Association

On campus accommodation

Another student

Other (please indicate)

Have you received counselling previously?

Yes

No

Are you currently receiving counselling and/or treatment from a GP/Counsellor/Psychiatrist?

Yes

No

If yes, who is your Doctor/Counsellor/Psychiatrist?

Phone no

Reason for accessing the Counselling Service (please check all that apply)

Stress management

Family issues

Adjusting to University

Considering withdrawing

Depression

Anxiety

Work/life/study balance

Relationship issues

Grief and loss

Medical issues

Socially isolated

Substance use issue

Complaint/grievance

Disability

Other personal issues

Other

Confidentiality and Privacy

The SCU Counselling Service is committed to providing you with the highest level of professional counselling services. This includes protecting your privacy and working under a [Code of Conduct](#).

SCU is requesting this information from you so that we can provide a professional counselling service. We may also use de-identified information to evaluate our service. Providing us with the requested information is not required by law. However, if you choose not to provide us with the requested information, it may impact on the service we can provide.

Information you provide to your Counsellor may be shared with other staff in the SCU Counselling team for the purpose of effective care and clinical management. Please speak to your Counsellor if you are unsure about this or do not wish this to occur.

When storing your personal information electronically, SCU may disclose your personal information to overseas recipients by virtue of its cloud computing arrangements. SCU's 'cloud' servers are located in Hong Kong, Singapore and Ireland and SCU is reasonably satisfied that these countries have similar privacy protections to those afforded under Australian law.

SCU will not disclose your personal information to anybody else without your consent unless we are required to do so by law – for example if the information is needed in an emergency, to protect you or others from harm, or for law enforcement purposes.

You may request access to your information at any time. To access or update your personal information, or for more information on our privacy obligations, ask to speak to our Privacy Contact Officer or email privacy@scu.edu.au. A copy of the University's Privacy Management Plan is available at <http://policies.scu.edu.au/view.current.php?id=00018>

Please read and tick if appropriate:

I consent to being contacted in the future to provide anonymous feedback on the service I have received.

I understand that SCU Counselling does not provide a crisis or emergency service. Please see under useful links on the SCU Counselling website for emergency services phone numbers.

I have read and understood the above information and I accept the terms of SCU Counselling.

Student Signature

Date

Office Use only

Counsellor's Signature

Date of consultation