

Service	Location	Organisation	Address	Phone	Email/Webpage	Information
Housing	NSW	Homeless Persons Information Centre		Ph 1800 234 566 or 02 9265 9081		The first place to call in a housing emergency
Housing	NSW	Housing NSW Temporary Accom After Hours Line		1800 152 152		Short term accommodation – call 4:30-10pm Mon–Fri and 10am–10pm Sat, Sun & Pub Hols
Housing	NSW	Youth Emergency Accom Line		1800 424 830		call or view vacancies on website
Housing	LISMORE	On Track Community Program	48 Uralba St. Lismore	02 6621 5736		tenancy support for families at risk (must have kids) & NTH Coast Accom Project – families at risk of homelessness
Housing	MULLUMBIMBY	On Track Community Program	Mullumbimby	02 6684 1765		
Housing	BALLINA	On Track Community Program	Ballina	02 6686 2033		
	Bellingen	Bellingen Neighbourhood Centre	33–39 Hyde St, Bellingen 2464	02 6656 1239		Mon–Fri 10:00–3:30. Supermarket & Fuel vouchers, EAPA, Utility & Phone bill assistance, Medical/pharmaceutical assistance, rental and accommodation assistance, NILS, referrals and assessments
	Coffs Harbour	Lifecare Church/Lifecare Care	12 Earl Street, Coffs Harbour 2450	02 6652 3116		Mon–Fri 9:30am–3:30pm. Phone for appointment. Food, clothing, furniture, white goods, supermarket vouchers, help with utilities bills,

					medical/pharm assistance, accommodation, case management, client advocacy, general counselling
Coffs Harbour	Salvation Army Community Welfare Centre	Shop 4, 28–32 Harbour Drive, Coffs Harbour 2450	02 6650 0928		Mon/Wed/Fri 10:00am–1:00pm, Tues 9:00am–12:00 noon. EAPA vouchers, phone and utility help, In-Kind, Accommodation help
Coffs Harbour	Legacy	Op Shop 2–4 Scarba Street,	02 6652 7583, or email admin@chlegacy.com.au		
Coffs Harbour	City Mission		02 6651 5132		
Coffs Harbour	Deaf Society of NSW	Coffs Harbour Community Centre, Earl Street, Coffs Harbour	0401 230 911		Equity for Deaf people
Coffs Harbour	St Vincent de Paul	6 Scarba Street, Coffs	02 6652 3003		Tues–Fri 9:00–10:00am. Food parcels, clothing, supermarket vouchers, medical/pharm assistance, funeral assistance, accommodation assistance
Dorrigo	St Vincent de Paul	24 Hickory Street, Dorrigo 2453	02 6657 2536		Tues/Wed by appointment
Kempsey	St Vincent de Paul	82a Belgrave Street, Kempsey 2440	02 6562 2018		Mon/Wed/Fri by appointment. Food parcels, clothing, supermarket vouchers, EAPA, utility & Phone bill assistance, funeral, accommodation and rental assistance
Coffs Harbour	St Vincent de Paul Migrant and Refugee Services	Suites 2&3 Duke Street, Coffs Harbour	02 5612 1370		North Coast Settlement Services

Grafton	Bulgarr Ngaru Medical	131–133 Bacon Street, Grafton 2460	02 6643 2199	Mon–Fri 9:00am–4:30pm. Food parcels, supermarket/petrol vouchers, medical/pharm assistance, funeral assistance, rental and accom assistance
Grafton	Salvation Army Community Welfare	91–92 Oliver Street, Grafton, 2460	02 6643 1650	Tues/Thur 9:00–10:30am (and as required) EAPA vouchers, phone and utility bills, In-Kind, food parcels
Grafton	Riverside Care	24–56 Bent Street, Grafton	02 6643 2385	Mon, Tues, Fri 10:00am–2:00pm. Food parcels, clothing, supermarket vouchers, medical/pharm assistance, referrals and assessments, general counselling
Kempsey	Durri Aboriginal Corp Medical Service	15–19 York Lane, Kempsey 2440	02 6560 2300	Mon-Fri 8:30am–5:00pm. Petrol vouchers, utility and phone bill help, medical/pharm help, funeral assistance
Kempsey	Salvation Army Welfare Centre	5 Kemp Street, Kempsey	02 6562 5178	Tues/Wed 10–12noon, 1–3pm. Food parcels, accom assistance, utilities, fuel, travel assistance, In-Kind
Macksville	Salvation Army Nambucca River Community Welfare Centre	25 Cooper Street, Macksville, 2447	02 6568 2353	Mon 1–3pm, Thurs 10–12noon, Mon. Food Parcels, In-Kind, EAPA vouchers, phone and utility bill assistance.
Maclean	Salvation Army Maclean Community Welfare Centre	257 River Street, Maclean, 2463	02 6645 4456	Thurs 9–10:30am. Food Parcels, In-Kind, EAPA vouchers, phone and utility bill assistance.
Maclean	St Vincent de Paul	249 River Street, Maclean, 2463	02 6656 2752	Mon/Tues/Fri 10–12noon and 1–3pm.

Housing	COFFS HARBOUR	On Track Community Program	Coffs Harbour	02 6651 1246		
Housing	LISMORE	Women Up North Housing Inc	40 Wyrallah Road, East Lismore	02 6621 7730		
Housing	LISMORE	Lismore Women's & Children's Refuge	PO Box 619. Lismore 2480	02 6621 2685	services@lwcr.com.au norwacs.org.au admin@norwacs.org.au	Women's refuge
Housing	BYRON BAY	Byron Emergency Accom Project	1 Scott Street, Byron Bay	02 6685 8477		
Housing	LISMORE	Youth Connections	17b Keen Street/PO BOX 1005. Lismore	02 6622 3143	info@ycnc.com.au	Temporary Accommodation. YCNC also operates from our office at the Nimbin Community Centre and from the Goonellabah Sports and Aquatic Centre.
Housing	LISMORE	St Vincent de Paul	84 Magellan Street (Vinnie's Shop), Lismore	02 6621 5835	svdp@vinnieslismore.or	Homeless Outreach Worker
Housing	LISMORE	Bulgama Bihya Aboriginal Women's Refuge		02 6621 5187	norwacs.org.au karenroberts@norwacs.org.au	Crisis accommodation with twenty-four-hour access for Aboriginal women and their children experiencing domestic violence or sexual abuse. Homeless women may also be admitted if beds are available.
Housing	LISMORE	The North Coast Community Housing Corps:	Unit 8, 17 Conway St. Lismore	02 66218644		
Welfare assistance	LISMORE	Lismore Family Store (Salvos)	Conway Street, Lismore	02 6622 8162		
Welfare assistance	LISMORE	Family Support Network Inc	46 Uralba St, Lismore	02 6621 2489		Assist families with young children – cultural diversity incl same sex parents families

Welfare assistance	NSW/LISMORE	Centrelink	47 Conway Street, Lismore	132850		crisis payments
Welfare assistance	GOONELLABAH	Salvation Army	32 Cambridge St, Goonellabah	02 6624 7335		Appointments — Tues 9–12 and Fridays 9–12. Book appt by phone at 8:45am on the day – food, cash, housing costs, medical and ed expenses, clothing and household, utilities bills, No Interest Loans
Refuge	LISMORE	Lismore Women's & Children's Refuge	PO Box 619, Lismore 2480	02 6621 2685	services@lwcr.com.au	
Food	LISMORE	Youth Connections	17b Keen Street/PO BOX 1005, Lismore	02 6622 3143		
Food	LISMORE	Lismore Neighbourhood Centre – Food Bank	76 Carrington Street, Lismore	02 6621 7397		Emergency Food Parcels pick up 1–3pm Weds at Centre
Food	SCU Lismore	5 Loaves Mobile Soup Kitchen		0425 231 642 (Pastor Keith) or 0452 076 892 (Arthur & Cora McCann)		Free lunch at Gnibi – Hblock on Tuesdays – donation appreciated
Food	LISMORE	Lismore Soup Kitchen	Yellow Building, Norco Lane, South Lismore	02 66224055/ 0400 340 973	margretdiane@nrg.com.au	contact Margaret Lord – 7 days/wk – hot lunches AND breakfast 4 mornings/week
Welfare assistance	LISMORE	The Winsome & Lismore Soup Kitchen	Winsome Hotel, North Lismore	02 6622 4055/ 0403 460 768		Breakfast Mon-Thurs at 7:00am Red Dove/Uniting Church Keen St Lismore and daily hot lunches at Winsome Hotel
Financial Counselling	LISMORE	St Vincent de Paul	84 Magellan Street (Vinnie's Shop), Lismore	02 6621 5835	svdp@vinnieslismore.or	budget counselling
Financial Counselling	LISMORE	The Salvation Army	32 Cambridge St, Goonellabah	02 6624 7326		Moneycare – help with issues incl budgeting, credit, debit and repossession

Financial Counselling	LISMORE	Lismore and District Financial Counselling Services	Winsome Hotel, Bridge Street North Lismore	02 6622 2171		
Women	LISMORE	Lismore Women's & Children's Refuge	PO Box 619, Lismore 2480	02 6621 2685	services@lwcr.com.au	range of referrals for women, children
Women	NSW	Rape Crisis Centre		1800 424 017		
Women	LISMORE	Yinganeh Aboriginal Women's Refuge		02 6621 5187	yinganeh@nsw.quik.com.au	Crisis accommodation with twenty-four-hour access for Aboriginal women and their children experiencing domestic violence or sexual abuse. Homeless women may also be admitted if beds are available.
Women	LISMORE	St Vincent de Paul	50 Cathcart St, Lismore	02 66215835	svdp@vinnieslismore.or	Homeless Outreach Worker
Women	LISMORE	NORWACS Women's Resource Centre	First Floor, 81 Woodlark Street, Lismore 2480, PO Box 619 Lismore 2480	02 6621 8473	http://norwacs.org.au/WRC/admin@norwacs.com.au	Drop In: Mon to Thurs 9am – 12:30pm Phone Inquiries: Mon to Thurs 9am – 4pm Confidential and friendly space where women can seek information and referral on a variety of issues including domestic violence, health, housing, finances, legal and children's issues.
Men	LISMORE	St Vincent de Paul	50 Cathcart St, Lismore	02 6621 5835	svdp@vinnieslismore.or	Homeless Outreach Worker
Men	LISMORE	The Winsome & Lismore Soup Kitchen	Winsome Hotel, Bridge Street North Lismore	02 6622 4055/ 0403 460 768		low cost accom for marginalised men, Centrelink & St Vinnie's Outreach workers

Men	LISMORE	The Men and Family Centre	1 Club Lane, Lismore	02 6622 6116	events@menandfamily.org.au	behaviour support, Mobile Men's Shed, Mens Call Back line, support groups for partners of men who attend MEND groups
Youth	LISMORE	Youth Connections	17b Keen Street/PO BOX 1005. Lismore	02 6622 3143	info@ycnc.com.au	Youth and Family Support Services, Youth and Community Building Programs
Youth	LISMORE	St Vincent de Paul	84 Magellan Street (Vinnie's Shop), Lismore	02 6621 5835	svdp@vinnieslismore.or	Youth Services
Indigenous	NSW	Aboriginal Homeless Persons		02 9799 8446		24hr Helpline for aboriginal and Torres Strait Islander people
Indigenous	LISMORE	Aboriginal Support Service	154 Ballina Rd, Goonellabah/PO Box 4029 Lismore	02 6686 2205		Debbie Cook, Community Liaison Officer- support to parents, communities, schools on issues affecting Aboriginal Children.
Indigenous	NSW	Aboriginal Women's Legal Resource Centre		1800 639 784		
Crisis Counselling	NSW	Community Services Helpline (Kids & Young People)		132111		Helpline for Children and Younge People at Significant Risk
Crisis Counselling	NSW	Centrelink – Social Worker		131794		counselling for family/personal difficulties
Crisis Counselling	LISMORE	Lismore Women's & Chidren's Refuge	PO Box 619. Lismore 2480	02 6621 2685	services@lwcr.com.au	24 hour oncall services for Referrals and Support
Legal	LISMORE	Northern Rivers Community Legal Assistance	16 Carrington St Lismore 2480/PO Box 212 Lismore	02 6621 1000 Fax: 6621 1011		free legal advice, information and referral and court support
Tenancy	LISMORE	Tenants Advice and	16 Carrington St	02 6621 1022 or 1800 649		Monday to Wednesday 9am to

Advice		Advocacy Service	Lismore 2480/PO Box 212 Lismore	135.		2pm; Thursday 12pm to 3pm and 5pm to 7pm
Refugees	LISMORE	St Vincent de Paul	84 Magellan Street (Vinnie's Shop), Lismore	02 6621 5835	svdp@vinnieslismore.or	migrant and refugee support
Refugees	LISMORE	Sanctuary Northern Rivers	Lismore Neighbourhood Centre, Carrington St	02 6621 7397/ 0432 712 442	info@sanctuary.asn.au	wednesdays – Michael Morrison
Men's Counselling	LISMORE	The Men and Family Centre	1 Club Lane, Lismore	02 6622 6116	events@menandfamily.org.au	Mobile Mens' Shed, behaviour and abuse, communication groups and programs, and support groups for women, callback service.
Youth	Sth Tweed Heads	St Joseph's Youth Refuge	21 Minjungbul Dve, St Tweed Heads	07 5524 9619		Supported Accommodation for 12–22yrs old
Youth	Gold Coast	Gold Coast Youth Service		07 5572 0400	gcys@bipond.com	12–25yrs old Young people at risk service
Women	Confidential	Majella House	Confidential	07 5591 1016		Domestic violence — refuge accommodation
Women	Confidential	DVCONNECT	Confidential	1800 811 811		Domestic violence Women's refuges
Women	Brisbane	Migrant Women's Emergency Support Service	PO Box 5490, West End	07 3846 3490		Sexual assault service, women seeking to leave domestic violence situation
Welfare assistance	Surfers	Anglican Crisis Centre	36 Hamilton Avenue,	07 5531 6013		10-11am. Food, emergency bus tickets and limited fuel vouchers
Welfare Assistance	Elanora	Salvation Army	Cnr Kip McGrath Dr & Kalumunda Close			Make appointment before 10am. Food vouchers, clothing and furniture
Welfare	South Tweed	Salvation Army	Shop 4 Pacific	07 5524 9949		9am–3pm. Food vouchers,

Assistance	Heads		Highway (next to Britt's Meats)			clothing and furniture. Some accommodation for single women but conditions apply
Tenancy Advice	Southport	TAASQ	14 George Street, Southport	07 5591 1102	tenant@onthenet.com.au	9–12noon and 2–4pm tenancy advice and assistance with Tribunal paperwork
Refugees and Migrants	Ashmore	Multicultural Communities Council Gold Coast Inc	1 Dominions Road Ashmore	07 5527 8011	www.mccgc.com.au	MCCGC assistance for people from culturally and linguistically diverse backgrounds have equal access to appropriate services for their health and wellbeing.
HIV/AIDS	Burleigh	Qld AIDS Councils	18A West Street, Burleigh	07 5575 6966		Education, advocacy and support
Legal	Varsity Lakes	Varsity Lakes Community Resource Centre	Varsity Lakes Community Resource Centre, Mattocks Road	07 5593 7006		6:30–9:00pm Free initial legal advice, phone for appointment
Legal	Southport	Citizens Advice Bureau and Highway Legal Service	24 Davenport Street, Southport	07 5532 9611		Ring for appointment 8:30am-4:30pm — service available Beenleigh, Palm Beach, Nerang, Southport, Studio Village
Indigenous	Burleigh Heads	Kalwun Development Coop	14 Kortum Dve, Burleigh Heads	07 5578 3044		Housing (wait times apply), emergency relief
Indigenous	Coolangatta	Krurungal Aboriginal and Torres Islanders Corp	1.87 Griffith Street, Coolangatta	07 5536 7911		Emergency food, transport assistance, women's issues, drug and alcohol support service
Housing	Surfers	Hancock House Anglican Crisis Care	36 Hamilton Avenue,	07 5531 6013		Homeless men over 20yrs age. Wait time applies. Short to Medium term housing
Food	Surfers Paradise	St John's Drop in Centre	St John's Church, 26 Hamilton Avenue, Surfers	07 5531 6013		11:30am–1pm Hot lunch and fruit for \$1 plus takeaway sandwiches

Food	Mudgeeraba	Uniting Church	89 Franklin Drive, Mudgeeraba	07 5530 7298	FREE Food. You must be from Mudgeeraba area (out of area assistance on a one-off basis)
Food	Reedy Creek	King's Christian Centre	56 Gemvale Road, Reedy Creek	07 5522 0802 07 5593 4233	Centrelink referral required — FREE food including takeaway food boxes and frozen meals
Food	Southport	Food Aid	Mal Bourke car park (opposite Court House)	07 5532 9527	10:30am–1pm Boxes of food for \$5 donation
Food	Southport	Set Free Care	11 Marshall Lane, Southport	07 5591 3700	11am–1pm Free food
Food	Lismore	Uniting Care Lismore Regional Mission	Richmond Room, Woodlark Street entrance	02 6621 5051	Food Pantry Thursdays 9:30am–12:30pm. provide non perishable, packaged food for a minimal cost. Student card/pension card required for registration
Food	Mermaid Beach	Havafeed	Mermaid Community Hall, Gold Coast Hwy Mermaid Beach		7–8am Breakfast and food parcels
Food	Nerang	Loaves and Fishes (St Vinnies)	Nerang Community Hall, Price St, Nerang	07 5578 2706	Lunch and hot refreshments
Food	Miami	Hands of Compassion	1/56 Paradise Ave, Miami	07 5526 6522	Food parcels at reduced cost. \$10 coop membership fee. If unable to pay for food speak to worker when ordering food parcel.
Rental properties		Various			www.seqrents.com.au www.nexusplace.com Lists of available rental properties and rent details Student accommodation — fully furnished
Rental	Parkwood	Uni Village	8 Tonga Place,	07 5574 6021	Student accommodation

			Parkwood			
Rental	Southport	Baked Bean Lodge	69 Queen St, Southport	07 5532 3468		Student accommodation
Crisis Counselling	Burleigh Heads	Pregnancy and Family Support	Shop 8, Park Avenue, Burleigh Heads	07 5535 0444	pfs@ion.com.au	9am–4pm by Appointment: Families in crisis with children under 16yrs.
Crisis Counselling	Helensvale	Helensvale Baptist Church	23-29 Discovery Dve, Helensvale	07 5529 7255		By appointment only — counselling, food assistance, help to find housing