

TH+E TLOs AQF 3 to AQF 9+++

Domain	Component	AQF 3	AQF 4	AQF 5	AQF 6	AQF 7	AQF 8	AQF 9	AQF 9+	AQF 9++	AQF 9+++
Bachelor	Year 1	N-	N+	P	C	D	HD				
	Year 2		N-	N+	P	C	D	HD			
	Year 3			N-	N+	P	C	D	HD		
Master	Year 1				N-	N+	P	C	D	HD	
	Year 2					N-	N+	P	C	D	HD
Domain	Component	AQF 3	AQF 4	AQF 5	AQF 6	AQF 7	AQF 8	AQF 9	AQF 9+	AQF 9++	AQF 9+++
Service and Experience Design.	Identify	Identified a simple tourism/hospitality/events service or experience within prescribed parameters	Identified a simple tourism/hospitality/events service or experience within established parameters	Identified a simple tourism/hospitality/events service or experience within broad but established parameters	Identified a tourism/hospitality/events service or experience within broad parameters	Identified and justified a needed tourism/hospitality/events service or experience within broad and complex parameters	Identified, contextualised, and justified a needed tourism/hospitality/events service or experience within complex and novel parameters	Identified, contextualised, and justified a needed tourism/hospitality/events service or experience in response to user-demands within complex and novel parameters	Identified, contextualised, and justified a needed tourism/hospitality/events service or experience in response to diverse user-demands within complex and novel parameters	Identified, contextualised, and justified a needed tourism/hospitality/events service or experience in response to diverse and ambiguous user-demands within broad, complex, and novel parameters	Identified, contextualised, and justified a needed tourism/hospitality/events service or experience in response to diverse, ambiguous, and latent user-demands within broad, complex, novel, and dynamic parameters
	Design	Used only foundational tourism/hospitality/events knowledge and skills and outlined the generic design of a simple service or experience element	Used foundational and elementary tourism/hospitality/events knowledge and skills and outlined the design of a service or experience element	Used basic tourism/hospitality/events knowledge and skills, outlined the design of a simple service or experience process.	Used tourism/hospitality/events knowledge and skills and designed a simple service or experience	Used contemporary tourism/hospitality/events knowledge and skills and designed a coherent and user-appropriate sustainable and responsible service or experience	Used contemporary tourism/hospitality/events knowledge and skills and designed a coherent, user-appropriate, and context-appropriate sustainable and responsible service or experience	Used advanced tourism/hospitality/events knowledge and skills, designed an adaptive, meaningful, and sustainable and responsible service or experience	Used advanced and integrated tourism/hospitality/events knowledge and skills, designed an adaptive, meaningful, and impactful, and responsible service or experience of notable quality.	Used substantial, critical and complex tourism/hospitality/events knowledge and skills, designed an innovative and sophisticated, sustainable, and responsible service or experience of high quality	Used systemic, critical and frontier tourism/hospitality/events knowledge and skills, designed an innovative, sophisticated, and entrepreneurial, sustainable, and responsible service or experience of exceptional quality
	Deliver	Participated passively in delivery of a simple service or experience	Participated actively in delivery of a service or experience	Assisted in the delivery of a service or experience	Implemented the delivery of a service or experience with minimal supervision	Implemented the service or experience delivery without supervision	Implemented the service or experience delivery within a dynamic context	Implemented the service or experience delivery within a dynamic and uncertain context	Implemented the service or experience delivery within a dynamic, and ambiguous context	Implemented the service or experience delivery within a dynamic, and ambiguous and novel context	Implemented the service or experience delivery within a dynamic, ambiguous and unique, context
	Elevate	Used prescribed evaluation measures to demonstrate performance of some delivery elements of the service or experience	Used prescribed evaluation measures to demonstrate performance of some delivery elements of the service or experience	Used prescribed evaluation measures to demonstrate performance of some delivery processes of the service or experience	Used established evaluation measures to demonstrate performance of some activities of the service or experience	Used established and contemporary evaluation measures to demonstrate and analyse some elements of the performance and impact of the service or experience	Used predominantly contemporary evaluation measures to demonstrate and analyse the performance and impact of the service or experience	Used prescribed evaluation measures to demonstrate performance of some delivery elements of the service or experience	Used prescribed evaluation measures to demonstrate performance of some delivery elements of the service or experience	Used prescribed evaluation measures to demonstrate performance of some delivery processes of the service or experience	Used established evaluation measures to demonstrate performance of some activities of the service or experience
Interdisciplinary Inquiry	Multidisciplinary	Identified specific foundational technical tourism/hospitality/events skills and knowledge from singular fields of research and practice in a very simple context	Identified specific elementary technical tourism/hospitality/events skills and knowledge from singular fields of research and practice in a simple context	Identified technical and operational tourism/hospitality/events knowledge from multiple disciplinary fields of research and practice in a narrowly defined context	Identified broad operational and theoretical tourism/hospitality/events knowledge from multiple disciplinary fields of research and practice in a clearly defined context	Identified broad and coherent operational and theoretical tourism/hospitality/events knowledge from multiple disciplinary fields of research and practice	Identified advanced operational and theoretical tourism/hospitality/events knowledge from multiple disciplinary fields of research and practice	Identified advanced and complex operational and theoretical tourism/hospitality/events knowledge from multiple disciplinary fields of research and practice	Identified advanced, integrated, and critical tourism/hospitality/events knowledge from multiple disciplinary fields of research and practice	Identified substantial, critical, and complex tourism/hospitality/events knowledge from multiple disciplinary fields of research and practice	Identified frontier tourism/hospitality/events knowledge from multiple disciplinary fields of research and practice
	Integrate	Listed interdisciplinary tourism/hospitality/events knowledge within provided parameters	Listed interdisciplinary tourism/hospitality/events knowledge within established parameters	Described integrated interdisciplinary tourism/hospitality/events knowledge within established parameters	Integrated interdisciplinary tourism/hospitality/events knowledge within broad parameters to provide specialist advice and functions	Integrated and analysed a broad and coherent interdisciplinary tourism/hospitality/events knowledge within broad parameters to provide specialist advice and functions	Integrated and analysed advanced interdisciplinary tourism/hospitality/events knowledge within complex parameters to provide specialist advice and functions	Integrated, analysed and synthesised advanced interdisciplinary tourism/hospitality/events knowledge within complex and novel parameters to provide specialist advice and functions	Integrated, analysed and synthesised advanced and complex interdisciplinary tourism/hospitality/events knowledge within complex and novel parameters to provide specialist advice and functions	Integrated, analysed and synthesised advanced, complex and critical interdisciplinary tourism/hospitality/events knowledge within complex and novel parameters to provide specialist advice and functions	Integrated, analysed and synthesised frontier interdisciplinary tourism/hospitality/events knowledge within unspecified parameters to provide specialist advice and functions
Collaboration	Stakeholders	Listed stakeholders within prescribed parameters and engaged with some on simple tasks under close supervision	Described stakeholders within prescribed parameters and engaged with some on simple tasks under some supervision	Identified and defined stakeholders within established parameters and engaged with them on complex tasks under minimal supervision	Identified, justified, and defined any stakeholders within broad parameters and engaged with them on activities under supervision	Identified, justified, defined, and analysed key stakeholders and their goals within broad parameters and engaged with them on complex activities	Identified, justified, defined, and analysed a range of stakeholders and contextualised their goals within complex parameters and partnered with them on activities	Identified, justified, defined, and analysed a diverse range of stakeholders and contextualised their clear and ambiguous goals within complex and novel parameters and partnered with them on activities	Identified, justified, defined, and analysed a complex range of stakeholders to determine their clear and ambiguous goals within complex and novel parameters and partnered with them on complex activities	Identified, justified, defined and analysed a complex range of stakeholders to determine their clear, ambiguous and dynamic goals within complex and novel parameters and partnered with them on complex activities	Identified, justified, defined and analysed a complex range of stakeholders to determine their clear, ambiguous and dynamic goals within complex and novel parameters and partnered with them on complex, dynamic activities
	Convey knowledge	Communicated operational information using prescribed approaches with designated stakeholders	Communicated operational information using simple approaches with designated stakeholders	Communicated operational information using simple approaches with stakeholders	Selected simple communication approaches and platforms for primary and secondary stakeholders and communicated with them	Selected the appropriate communication approaches and platforms for key stakeholders and communicated operational and theoretical knowledge with them	Selected and applied the appropriate communication approaches and platforms for a range of stakeholders, and communicated operational and theoretical knowledge with them to address the stakeholders' shared goals.	Selected and applied the appropriate communication approaches and platforms for diverse range of stakeholders and communicated complex operational and theoretical knowledge to achieve the stakeholders' shared goals	Selected, integrated, and applied appropriate and contemporary communication approaches and platforms for complex range of stakeholders and communicated complex and critical knowledge to achieve the diverse goals of the shareholders	Selected, integrated, and applied appropriate and novel communication approaches and platforms for a complex range of stakeholders and communicated complex and critical knowledge to achieve the ambiguous and	Selected, integrated, and applied appropriate and developing communication approaches and platforms for a complex range of stakeholders and communicated complex and critical knowledge to achieve the ambiguous and

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										diverse goals of the shareholders	evolving goals of the shareholders
Problem Solving	Problem identification and information procurement	Addressed an allocated simple tourism/hospitality/events problem within prescribed parameters and assembled provided information and assessed its appropriateness for informing and addressing the problem using mandated techniques	Addressed a recommended simple tourism/hospitality/events problem within established parameters and collected prescribed information and evaluated its appropriateness for informing and addressing the problem using mandated techniques	Identified a routine tourism/hospitality/events problem within broad but established parameters and collected recommended information and evaluated its appropriateness for informing and addressing the problem	Identified a routine tourism/hospitality/events problem within broad parameters and collected information and evaluated its appropriateness for informing and addressing the problem	Identified a complex tourism/hospitality/events problem within broad parameters and collected contemporary information and evaluated its appropriateness for informing and addressing the problem	Identified a complex tourism/hospitality/events problem within complex and novel parameters and collected advanced information and evaluated its appropriateness for informing and addressing the problem	Identified a substantial and complex tourism/hospitality/events problem within ambiguous parameters, collected novel information and critically evaluated its appropriateness for informing and addressing the problem	Identified a substantial and emerging tourism/hospitality/events problem within ambiguous and novel parameters, collected emerging information and critically evaluated its appropriateness for informing and addressing the problem	Identified a novel and “wicked” tourism/hospitality/events problem with ambiguous parameters, collected dynamic information and critically evaluated its appropriateness for informing and addressing the problem	Identified a “wicked” and protean tourism/hospitality/events problem with unspecified parameters and collected information and critically and comprehensively evaluated its appropriateness for informing and addressing the problem
	Analyse and synthesise solutions	Assembled factual, technical and operational information and listed possible solutions in contexts that are known and stable	Assembled and integrated technical and operational information and identified a solution in contexts that are known and stable	Analysed, assembled and integrated operational and theoretical information and identified and justified a feasible solution in contexts that are known and dynamic	Analysed and synthesised operational and theoretical information and identified and justified a specialist and functional solution for contexts that are known and dynamic	Analysed and synthesised broad and coherent theoretical information and developed and evaluated specialist and functional solutions for contexts that are dynamic and ambiguous	Analysed and synthesised contemporary theoretical information and developed and evaluated specialist and functional solutions for contexts that are ambiguous and uncertain	Analysed and synthesised an advanced, integrated and complex body of information and developed and evaluated specialist, functional and innovative solutions for contexts that are ambiguous and uncertain	Analysed and synthesised an advanced, integrated, and complex body of information and developed and evaluated critical specialist, functional and innovative solutions for contexts that are ambiguous, uncertain and dynamic	Analysed and synthesised an advanced, integrated and complex body of information and developed and evaluated critical and advanced specialist, functional and innovative solutions for contexts that are ambiguous, uncertain, dynamic and complex.	Analysed and synthesised an advanced, integrated and complex body of information and developed and evaluated critical and advanced systemic specialist, functional and innovative solutions for contexts that are ambiguous, uncertain, dynamic, complex and unique.
Professional Responsibility	Reflect	Recorded their own conduct and performance in known and stable tourism/hospitality/events settings and listed their impacts	Recorded their own conduct and performance in known or changing tourism/hospitality/events settings and described their impacts	Reflected on their own conduct and performance in known or changing tourism/hospitality/events settings and described their impacts	Reflected on and analysed their own conduct and performance in tourism/hospitality/events settings that are subject to change and described and analysed their consequent impacts	Reflected on, critically analysed, and judged their own professional conduct and performance in tourism/hospitality/events settings that are dynamic and analysed their consequent impacts	Reflected on, critically analysed, and judged their own and others’ professional conduct and performance in tourism/hospitality/events settings that are dynamic and ambiguous and identified and analysed their consequent impacts	Reflected on, critically analysed, and judged their own and others’ professional conduct and performance in tourism/hospitality/events settings that are dynamic and ambiguous and identified and analysed their broader impacts	Reflected on, critically analysed, and judged their own and others’ professional conduct and performance in tourism/hospitality/events settings that are dynamic and ambiguous and identified and critically analysed their broader impacts	Reflected on, critically analysed, and judged their own and others’ professional conduct and performance in tourism/hospitality/events settings that are dynamic, ambiguous, and complex and identified and critically analysed their enduring impacts	Reflected on, critically analysed, and judged their own and others’ professional conduct and performance in tourism/hospitality/events settings that are dynamic, ambiguous, complex, and unique and identified and critically analysed their systemic impacts
	Improve	Listed technical tasks to improve their own conduct and performance within established parameters	Described technical and operational tasks to improve their own conduct and performance within established parameters	Described and analysed operational and theoretical activities to improve their own conduct and performance, within broad but established parameters	Described and analysed operational, and predominantly theoretical, areas to improve their own conduct and performance within broad parameters	Described, analysed, and prioritised theoretical areas to improve their own professional conduct and performance within broad parameters	Described, analysed, and prioritised advanced theoretical areas to improve their own and others’ professional conduct, performance, and responsibility within complex and novel parameters	Described, analysed, and prioritised advanced and integrated understanding of areas to improve their own and others’ professional conduct, performance, and responsibility within complex and novel parameters, and demonstrated initiative in making the improvements	Described, analysed, and prioritised advanced, integrated, and critical understanding of areas to improve their own and others’ professional conduct, performance, and responsibility within complex and novel parameters, and demonstrated initiative in making the improvements	Described, analysed, and prioritised substantial, complex, and critical understanding of areas to improve their own and others’ professional conduct, performance, and responsibility within complex, novel and dynamic parameters, and demonstrated initiative in making the improvements	Described, analysed, and prioritised systemic and critical understanding of areas to improve their own and others’ professional conduct, performance, and responsibility within complex, novel and dynamic parameters, and demonstrated initiative in making the improvements